

Digital TV

User guide

Call 623-4400 for assistance

tbaytel

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Watch TV with Tbaytel Digital TV

This section describes how to use the set top box remote control and how to use basic Tbaytel Digital TV features

Turn on Your TV and Tbaytel Digital TV

Your set top box, network hardware, and TV should already be connected and plugged in, as described in the documents provided with your set top box.

The LINK light on your set top box should be solid green, which indicates that the set top box is plugged in and connected to the network (if the LINK light is not solid green, contact your Service Advisor for assistance).



1. Turn on your TV using the POWER button on your TV or on your TV remote control. The POWER button on your set top box remote control does not turn on the TV.
2. Press the POWER button on your set top box remote control to turn on the signal from the set top box. The last watched channel (or a channel specified by your service provider) will appear on your TV.



Turn Off the Screen Saver

If you leave your television on for more than 30 minutes showing a fixed image, the image will switch to Live TV or to a moving screen saver to avoid burning the fixed image into your screen.

Press any button on your remote control to turn off the screen saver.

Turn Off the TV

Press the POWER button on your remote control to turn off the signal from the set top box to the TV. Your display goes black, the audio turns off and a message displays saying *Press OK to Watch TV*.

To stop watching TV:

1. Press the POWER button on your remote control to turn off the signal from the set top box to the TV. Your display goes black, and audio turns off.
2. The set top box is always in standby mode when powered off as long as it remains plugged in to an electrical outlet.

Note: While the set top box is in standby mode, it continues to record all shows that it is scheduled to record. If you press the POWER button on the remote control while a show is being recorded, the set top box enters standby mode but finishes recording the program. For more information, see [Record TV Programs](#).

3. Press the POWER button on your TV or on your TV remote control to turn off your TV.

Note: The POWER button on your remote control does not turn off your TV.

Use the Set Top Box Remote Control

Here are some important buttons on the remote control, with descriptions of how to use them. Other buttons are shown and described in later sections.

POWER

Turns the signal from the set top box to the TV on and off.

ON DEMAND

Displays a list of videos that you can rent on demand.

BACK

Returns to the most recently viewed screen.

OK

Activates a selected item in a screen.

EXIT

Closes the active screen and returns to full screen TV.

GUIDE

Displays the Tbaytel Digital TV Program Guide, which lists the shows that are on now and for the next two weeks.

MUTE

Turns the sound off. A mute icon is displayed on the screen for a few seconds and then disappears. Press MUTE again to turn sound back on.

VOLUME

Use this button on the remote control – not the volume button on the TV or on the TV remote control – to turn volume up and down.

MENU

Gives you quick access to the features of your Digital TV service. Press the RIGHT ARROW and LEFT ARROW buttons on the remote control to select a heading such as Live TV in the Menu Screen. Press the UP ARROW and DOWN ARROW buttons to select items under the heading.

RECORDED TV

Displays all recorded shows currently stored on your set top box.

ARROW BUTTONS

Navigate and select items in Tbaytel Digital TV screens. You can also use these ARROW buttons while watching TV to bring up the Browse panel and navigate in it.

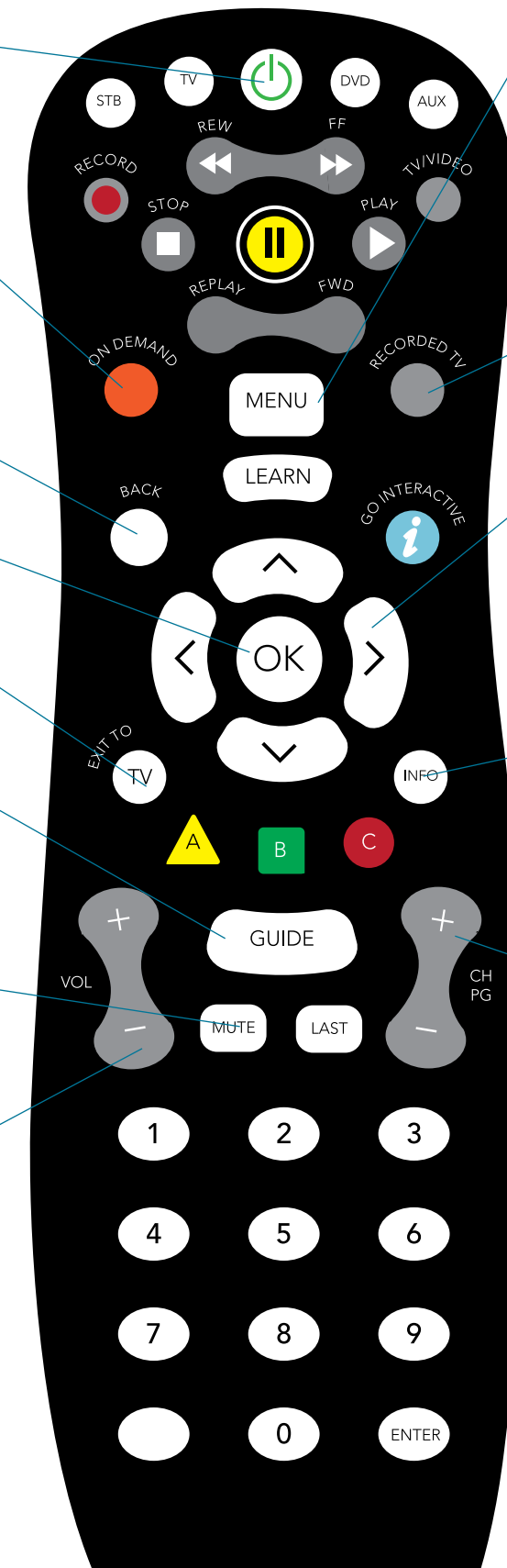
INFO

Displays the Program info screen with information about the program that you are watching, a program selected in the Program Guide, or a program selected in a list, such as currently rented videos. The Program info screen also shows options you can select for that program, such as RECORD EPISODE.

CHANNEL/PAGE

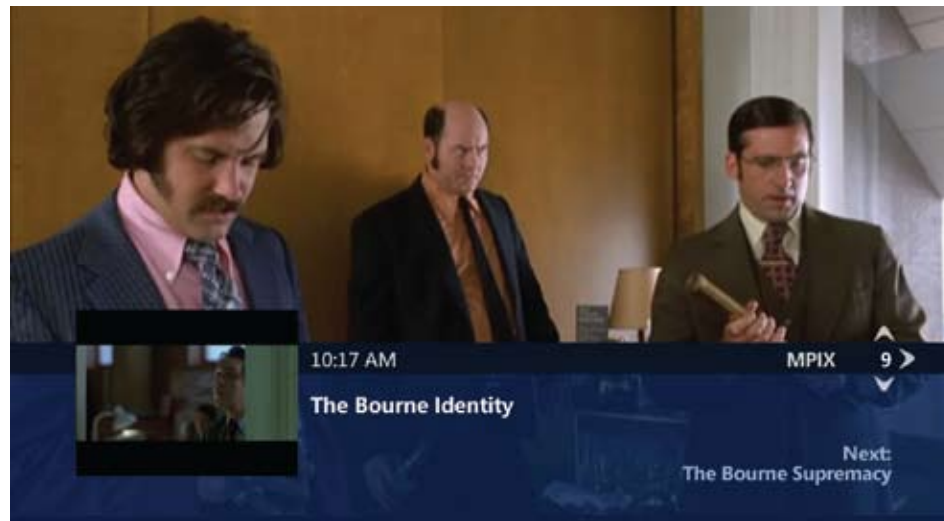
Press + or – to move up or down a channel. Holding a button down continues the movement. The screen shows the channel number, label, and name of the program. This information disappears after a few seconds. You can also use this button to scroll up and down one screen at a time through some Tbaytel Digital TV screens.

Note: To find out what is playing on other channels without tuning away from the current channel, see [See What Else Is On Without Changing Channels](#).



See What Else Is On Without Changing Channels

While watching full screen TV, use the ARROW buttons on your remote control to see what is playing now (or later) on other channels without leaving the show you are watching.



To see which programs are playing now or later:

1. While watching full screen TV, press any ARROW button on your remote control to display the **Browse** panel. The **Browse** panel appears at the bottom of your screen while your TV remains tuned to the program you are watching.
2. Press the UP ARROW or DOWN ARROW button to step backward or forward through programs that are currently playing.
3. For each program, the **Browse** panel displays the title, a picture-in-picture (PIP), and relevant information such as the start and end times of a Live TV (real time) program or the price of a video.
4. Press the RIGHT ARROW and LEFT ARROW buttons to step forward and backward through programs playing later on the channel selected in the **Browse** panel.
5. Press the OK button to tune to the program shown in the **Browse** panel or to find out more about the program if it is not yet playing.
6. Press the EXIT button on the remote control to close the **Browse** panel.

Navigate Through Menus and Screens

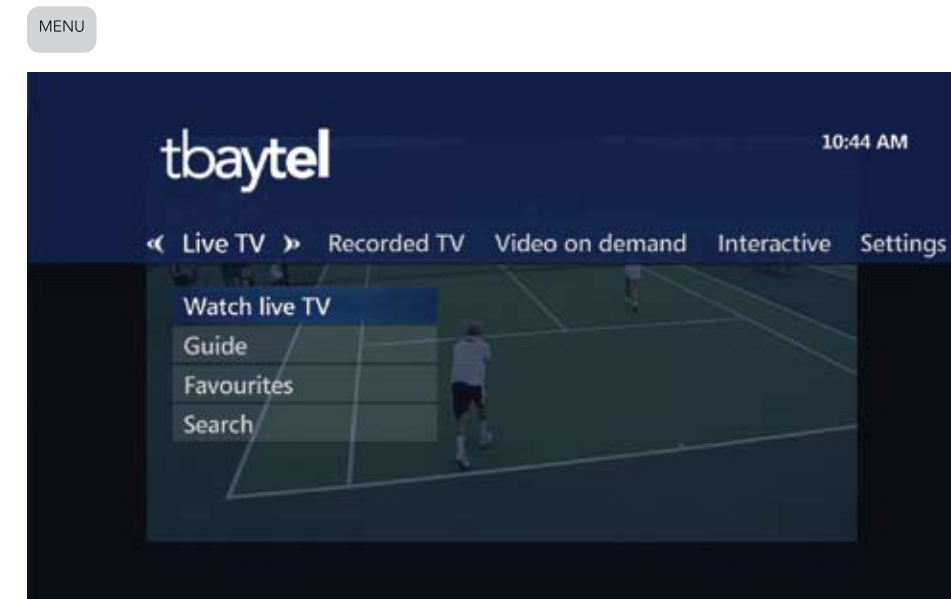
Use the ARROW buttons and the OK button on your remote control to navigate to and select programs and other items on Tbaytel Digital TV menus and screens.

To select items in Tbaytel Digital TV menus and screens:

1. Use the ARROW buttons on your remote control to move the highlight right, left, up, or down. The highlight shows your selection.
2. Press the OK button on your remote control to make your selection – that is, to make the highlighted action occur.
3. Press the BACK button on your remote control to return to the screen you were viewing before the current one.

Use the Menu Screen

The **Menu** screen provides access to the features of your Tbaytel Digital TV.



To display and use the Menu screen:

1. Press the MENU button on your remote control. The **Menu** screen appears.
2. Use the RIGHT ARROW and LEFT ARROW buttons to select a heading, such as LIVE TV, on the horizontal menu bar.
3. Use the UP ARROW and DOWN ARROW buttons to highlight an item, such as GUIDE, under the heading.
4. Press the OK button to select the item.
5. Press MENU again or press EXIT to close the **Menu** screen.

Use Categories

Choose CATEGORIES to access channels that are grouped together by subject matter or genre.

To find program categories:

1. Press the MENU button on your remote control. The **Menu** screen appears.
2. Use the UP ARROW and DOWN ARROW buttons to highlight CATEGORIES and press OK. The **Categories** screen appears with the individual categories displayed vertically under either categories or genre.
3. Use the UP ARROW and DOWN ARROW buttons to highlight a category, and then press the OK button to select it. A filtered **Program Guide** appears.
4. Press MENU again or press EXIT to close the **Menu** screen.

Use the Program Guide

Use the **Program Guide** to find and select TV programs, recorded shows, and rented videos.

GUIDE



To find and watch a current program in the Program Guide:

1. Press the **GUIDE** button on the remote control. The **Program Guide** screen appears. High definition programs are indicated by the **HD** symbol.

HD

2. Use the **UP ARROW** and **DOWN ARROW** buttons to highlight **CATEGORIES** and press **OK**. The **Categories** screen appears with the individual categories displayed vertically under either categories or genre.
 - a. Use the **CHANNEL/PAGE** button and the **UP ARROW** and **DOWN ARROW** buttons to scroll vertically through the **Program Guide**.
 - b. Use the **RIGHT ARROW** and **LEFT ARROW** buttons to scroll horizontally through the **Program Guide**.
3. To begin playing the selected program, press the **OK** button on your remote control. If the program is currently available, it begins playing. If the program is not available because it is scheduled for a later time, a **Program info** screen appears.
4. Use the **ARROW** buttons and the **OK** button to select one of the options provided on the **Program info** screen (**RECORD EPISODE**, for example), or use the **BACK** button to return to the **Program Guide**. The options provided on the **Program info** screen depend on the type of program selected and when the program is playing.

Customize the Program Guide

The **Program Guide** gives you access to many different channels. To avoid scrolling through the entire **Program Guide** looking for a program or channel, you can compile an abbreviated **Program Guide** of your favourite channels, or you can choose which channels to show and hide in the **Program Guide**. See [Create or Revise a Favourites List](#) and [Hide and Show Channels in the Program Guide](#).

Use the Program Info Screen

The **Program info** screen displays information about a selected program and also enables you to perform various actions related to the program, such as renting or watching it.

INFO

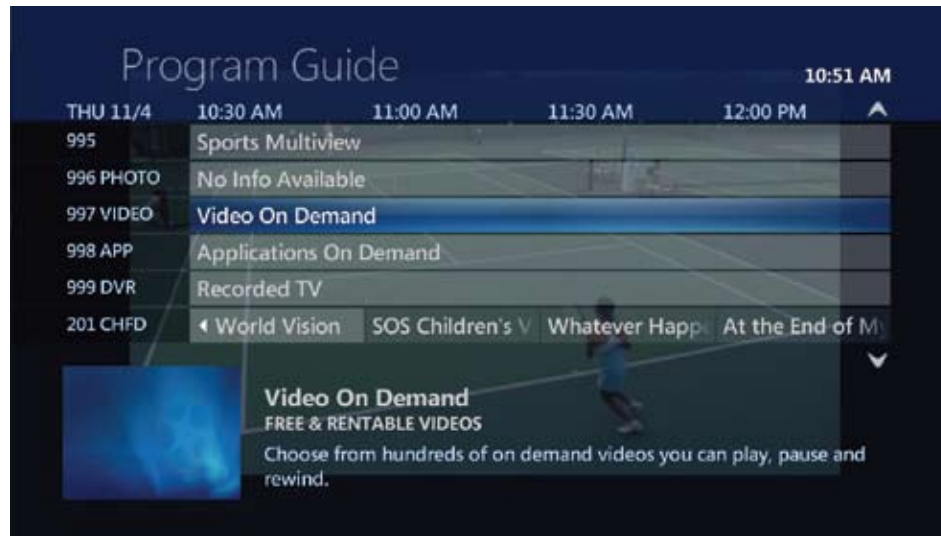


To display the Program info screen for a program:

1. To display the **Program info** screen for a program in the **Program Guide**, use the **ARROW** buttons on the remote control to select the program from the **Program Guide** screen, and then press the **info** button on the remote control.
2. To display the **Program info** screen for a program you are watching in full screen mode, press **INFO** while watching the program.
3. The **SUMMARY** option on the horizontal menu bar displays information about the program. The **Summary** screen also displays options appropriate for the type of program:
 - a. **WATCH** and **RECORD EPISODE**
 - b. **RECORD SERIES**: For more information about recording individual episodes and series, see [Record TV Programs](#).
 - c. **MORE SHOWTIMES** for a currently playing Live TV program: For more information about the **MORE SHOWTIMES** button, see [Searching for Programs](#).
4. The **PEOPLE SEARCH** option on the horizontal menu bar displays search results for cast members of the episode or series. This list is the same list that appears when you search for programs by person. For more information, see [Searching for Programs](#).

Use the Video on Demand Channel

The Video On Demand (VOD) channel is located on channel 101 in the **Program Guide**.



The channel has two functions:

1. If you currently have a VOD program rented, select the **Video On Demand** channel to play that program. The **Program Guide** will show the VOD program title in the Video On Demand channel listing.
2. If you do not have a VOD program rented, select the Video On Demand channel to display the **Video On Demand** screen, where you can rent videos.

For more information, see RENTING VIDEOS from the **Video on Demand** screen. You can also reach the **Video On Demand** screen by pressing the ON DEMAND button on the remote control.

Use the Recorded TV Channel

The Recorded TV channel is located on channel 100 in the Program Guide.



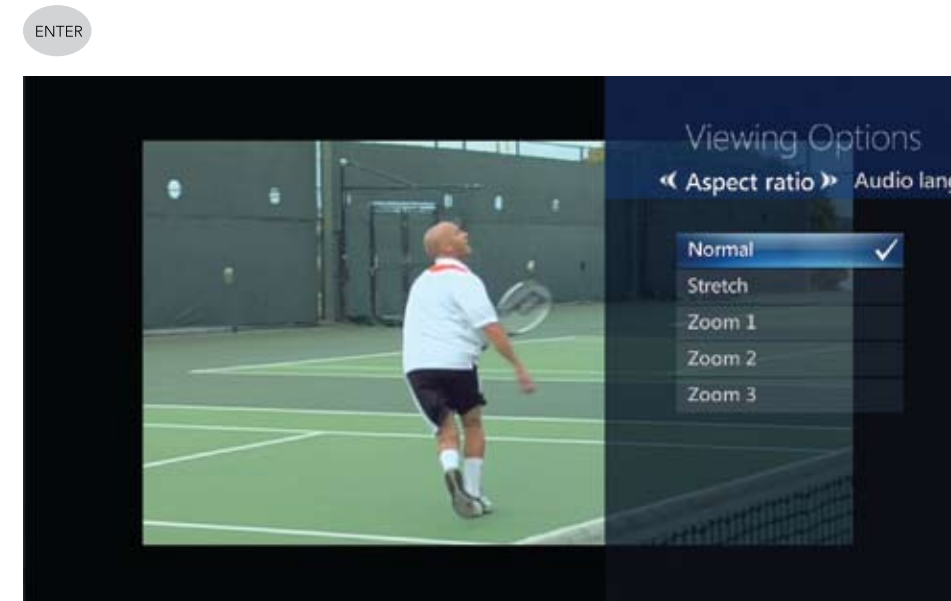
How Recorded TV channels function:

When viewing a recorded TV program, the program title is listed in the **Program Guide** on Channel 100. As long as the recorded TV program is in use it will continue to display in the **Program Guide**.

For more information, see [Watch a Recorded Program](#). You can also reach the Recorded TV screen by pressing the RECORDED TV button on your remote.

Use the Options Menu

Press the ENTER/ZOOM button on the bottom right side of your set top box remote control to display the **Options** menu for the screen you are viewing. For example, if you are watching Live TV and press the ENTER/ZOOM button, you see an **Options** menu that enables you to change the aspect ratio, audio language or the subtitle language.



Hide and Show Channels in the Program Guide

Tbaytel Digital TV gives you access to many channels. You can use the **Customize Channels** settings screen to determine which channels appear in the **Program Guide**. Channels that you choose to hide do not appear in the **Program Guide**.



To hide or show channels in the Program Guide:

1. Press MENU on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select TELEVISION, and then press the OK button.
4. Select CUSTOMIZE CHANNEL GUIDE, and then press the OK button.

The CUSTOMIZE CHANNELS settings screen shows the channels you can display in the **Program Guide**. Channels that are currently displayed in the **Program Guide** have a check mark in the check box. Channels that are not currently displayed in the **Program Guide** have an unchecked check box. The PIP at the bottom of the screen shows the program currently playing on each channel.

5. Using the ARROW buttons, you can do the following:
 - a. **Hide a channel that is currently displayed in the Program Guide:** Select the checked check box for the channel, and then press the OK button.
 - b. **Make a hidden channel reappear in the Program Guide:** Select the unchecked check box for the channel, and then press the OK button.
 - c. **Make all channels appear in the Program Guide:** Select CHECK ALL, and then press the OK button.
 - d. **Show only the unchecked boxes (hidden channels) in the list:** Select VIEW UNCHECKED, and then press the OK button. The list shows only boxes that do not have a check mark, and the VIEW UNCHECKED option becomes SHOW ALL.
 - e. **Restore the entire list:** Select SHOW ALL, and then press the OK button.
 - f. **Save your settings and make them effective in the Program Guide:** Select SAVE, and then press the OK button.
6. You can select DON'T SAVE to exit from the screen without saving your settings. The **Program Guide** remains unchanged.

Search for Programs

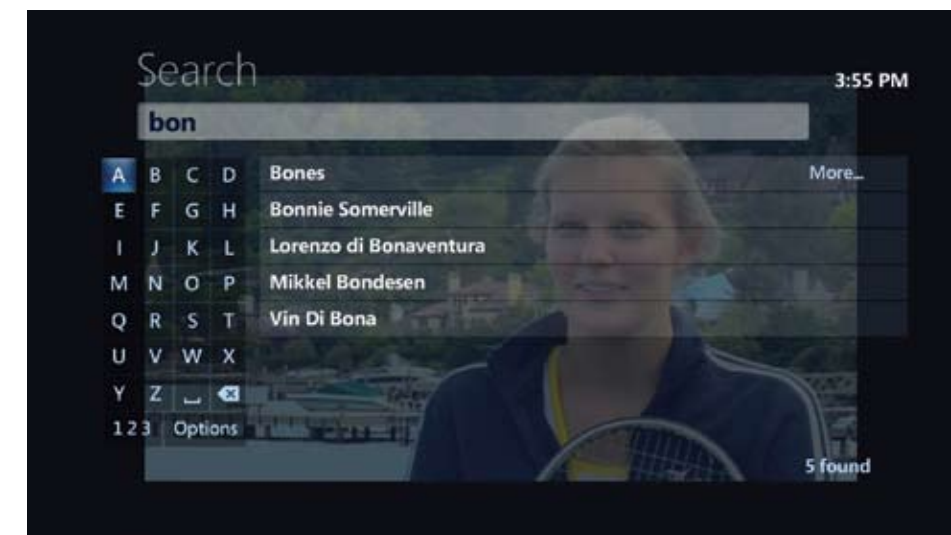
You can search for programs using the **Search** screen or the **More Showtimes** screen, which is available as an option on the **Program info**, **Stopped**, and **Finished** screens.

Search for Programs with the Search Screen

You can find programs that you want to watch by entering one of the following into the **Search** screen:

- the title of the program
- the name of a person, such as an actor or director, involved with the program

For example, if you enter the text *John*, the search results show programs starring actors named John (such as John Smith), and programs with *John* in the title (such as King John). You can also filter the results, showing only programs that exactly match a title or actor's name.



To search for a specific program:

1. Press MENU. Under the **Live TV** menu use your down arrow key to highlight SEARCH and press OK.
2. Use the ARROW buttons on your set top box remote control to highlight the first letter you are searching for and then press OK. Tbaytel Digital TV shows only those programs containing the letter you entered.
3. Repeat Step 2, adding more letters to the search. As you add more letters, Tbaytel Digital TV narrows down the search results.
 - a. To enter a number, highlight the 123 button on the screen, and press OK. Tbaytel Digital TV replaces the alphabet with a number pad. Select the number with the ARROW buttons on your remote control, and press OK to enter it. To switch to the alphabetic keyboard, highlight ABC and press OK.
3. To select a title or actor, press the RIGHT ARROW button until one of the names is highlighted. Then use the ARROW buttons to move to the desired selection and press OK.
 - a. If you select a program title, Tbaytel Digital TV displays the times that the program will play. Highlight a time and press INFO on the remote to view the **Program info** screen and record the program.
 - b. If you select a person's name, Tbaytel Digital TV displays a list of programs featuring that person. You can schedule a recording from the **Program info** screen.

To search using advanced search features:

You can narrow your search using the OPTIONS feature.

- Access the **search** screen as described in *To Search for a Specific Program*.
- Select the onscreen OPTIONS button with the ARROW buttons, and press OK. You can also press the OPTIONS button on your set top box remote control.

Tbaytel Digital TV displays the **Search** screen's **Options menu**. You can choose options from the **Filter Results** menu or the **Keyboard** menu.

The FILTER RESULTS menu lets you choose which search results to display:

- **All results:** Displays people, program titles, and VOD offerings that match the search text.
- **Titles:** Displays just program titles that match the search text.
- **Video on Demand:** Displays just VOD offerings that match the search text.
- **People:** Displays only people who match the search text.

The **Keyboard** menu enables you to switch between the alphabetic keyboard and the numeric keyboard, just like using the onscreen 123 and ABC buttons.

Search for Programs with the More Showtimes Screen

The **More showtimes** screen is accessed by using the MORE SHOWTIMES button on the **Program info**, **Stopped**, and **Finished** screens. This page displays all available airings of the current program (TV series, movies, or otherwise).

The **More showtimes** screen displays the available showtimes grouped by date. If previous showtimes are available, they are displayed in a **Previous programs** grouping.

Create or Revise a Favourites List

The **Favourites** screen is an abbreviated **Program Guide** that contains only the channels and programs that you have chosen. When you do not want to look through the full **Program Guide** for a program, you can use the **Favourites** screen instead.



Set up or revise a list of favourites

1. Press the MENU button on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Use the DOWN ARROW button to select TELEVISION, and then select SET UP FAVOURITES.
4. Press the OK button.
5. The **Settings: Favourite channels** screen shows all the channels that are available to you, with a check box next to each channel. Channels that are in your favourite channels list have a check mark in the check box. The PIP at the bottom of the screen shows the program currently playing on each channel.
6. Use the ARROW and OK buttons to scroll through the list and select channels.
You can do the following:
 - a. **Include a channel in your favourite channels list:** Select the unchecked check box for the channel, and then press the OK button. A check mark appears in the check box.
 - b. **Delete a channel from your favourite channels list:** Select the checked check box for the channel, and then press the OK button. The check mark disappears from the check box.
 - c. **Reset all the check boxes to unchecked, clearing your favourite channels list:** Use the ARROW buttons to select UNCHECK ALL, and then press the OK button. All the check boxes are cleared.
 - d. **Show only the channels in your favourite channels list:** Use the ARROW buttons to select VIEW CHECKED, and then press the OK button. The list shows only check boxes that have a check mark, and the VIEW CHECKED option becomes VIEW ALL.
 - e. **Show the entire list:** Select VIEW ALL.

Save your settings and make them effective in the favourite channels list:

- If necessary, use the LEFT ARROW and UP ARROW to select SAVE, and then press the OK button.
- You can select DON'T SAVE to exit from the screen without saving your settings. The **Settings: Favourite channels** list remains unchanged.

Note: To save your settings, you must select SAVE and press OK before you leave **Settings: Favourite channels**

Use a Favourite Channels List

After you have set up your Favourite Channels list, you can use it to access programs as you would use the regular **Program Guide**.



To use the Favourites screen:

1. Press the MENU button on your remote control.
2. Under Live TV, use the DOWN ARROW button to select FAVOURITES, then press the OK button on your remote control.
3. If you have already set up favourites, the **Favourites** screen appears. Use it as you would the regular **Program Guide**.

Note: If you have not yet set up favourites, a **Favourite channels** screen appears giving you the option to now set up a favourite channels list.

- To set up Favourites, go to step 3 in [Create or Revise a Favourites List](#).
- To make revisions to a list of favourites that you have already set up, you need to follow the procedure in [Create or Revise a Favourites List](#).

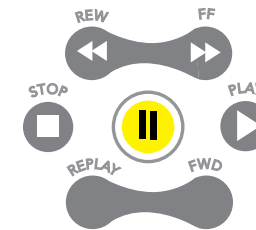
Control Live (Real Time) TV

Use the same playback control buttons that you use to pause, fast forward, and rewind recorded TV or rented videos to control television programs that are currently showing in real time (called Live TV in this guide). For more information, see [Control Videos](#) and [Record TV Programs](#).

Note: You can control Live TV only on the Master Set Top Box.

To control Live TV as you would control a recorded program:

1. Press the PAUSE button on the remote control to pause the program for up to 90 minutes. The image freezes. A progress indicator shows the following:
 - a. The time at which you paused (shown as a vertical line with the time below it).
 - b. How much time has elapsed since you paused the program (shown as the shaded area after pause time).
 - c. If you pause longer than the maximum amount of time allowed, the program automatically begins playing again from the point at which you paused it. Press PLAY on the remote control to resume playing the program from the point at which you paused it.
3. Press FF or SKIP on the remote control to fast forward continuously or skip forward in short segments up to the point at which the program is playing in real time.
4. Press FF once, twice, or three times to fast forward at increasing speeds.
5. Press REW or REPLAY to rewind continuously or skip backward in short segments.
6. Press REW once, twice, or three times to rewind at increasing speeds.



Recording Live TV Progress Indicator

1. The point you are watching in the recorded portion, indicated by a vertical line with the time below it.
2. How far you can rewind or fast forward, indicated by the shaded areas before and after the point in the program that you are currently watching.
3. The point at which you would be watching Live TV, indicated by the end of the forward shading. The progress indicator disappears after a few seconds. You can display the progress indicator at any time by pressing PLAY on your remote control.



Recording TV Programs

You can make recordings if you have a set top box with Personal Video Recording PVR set top box and you subscribe to PVR Service.

With a Personal Video Recorder you can:

- Record current shows.
- Record an individual show or a series of episodes that occur at regular intervals.
- Schedule future shows to record.
- Watch recorded shows at any time.

You cannot make recordings if you do not have a PVR set top box. Tbaytel Digital TV stores your recordings and keeps an up-to-date list of them. Use the **Recorded TV** screen and the **Program Guide** to find recorded programs. You can pause, rewind, and fast forward recorded shows just as you would a DVD or a videotape.

Whole Home PVR

With Whole Home PVR you can watch and record programs on any connected set top box in your home. While watching a recorded program, you can pause, stop, fast forward, and rewind the recording from any set top box in your home. You can use four set top boxes at any given time within your home.

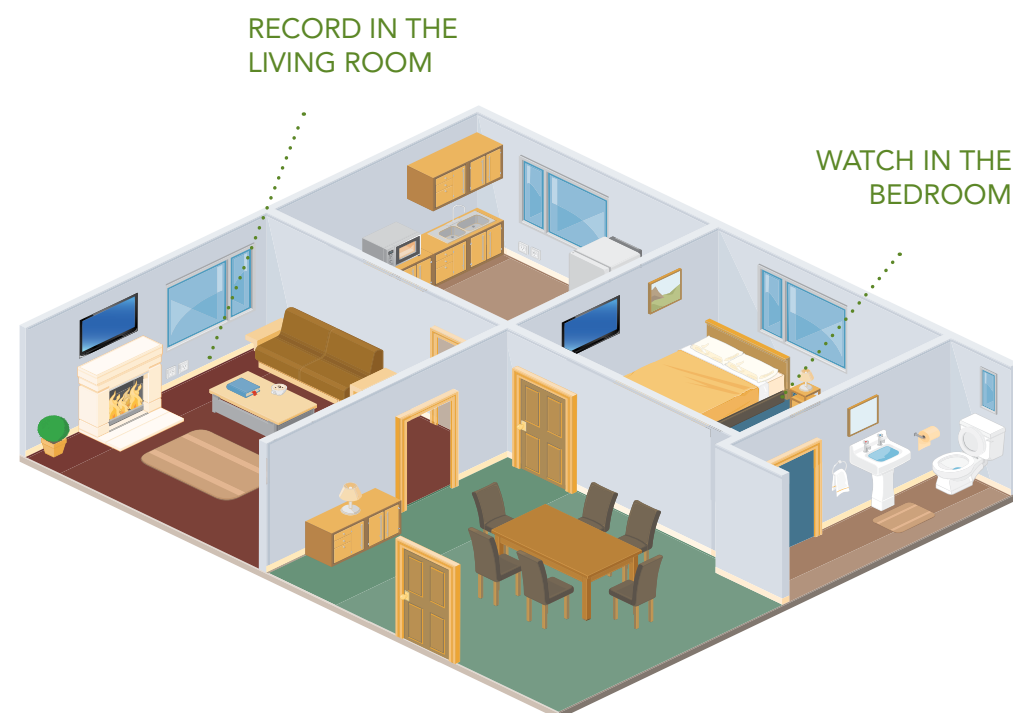
Completion of Scheduled Recording in Standby Mode

When you schedule a program to be recorded, the recording completes even if the PVR set top box is in standby mode during recording.

Record a Single Program

You can record the program you are currently watching, or you can schedule a single program to be recorded in the future. You can make recordings from all set top boxes in your home if you have one set top box with digital video recording capability and you subscribe to PVR Service.

Watch when and where you want it



Record the Program You Are Watching

While watching full screen Live TV, you can make recordings with a PVR set top box. You can make and view recordings from any set top box in your home.

You can record the program until its scheduled end, or you can add padding time after the end of the recording to ensure that the whole program records if it runs longer than expected.



To record the program you are watching until its scheduled end:

1. Press the RECORD button on your remote control.
2. The message *Recording* appears briefly on the screen. The RECORDING light on your PVR set top box lights up and remains on while the program is recording.
3. The recording begins immediately and stops automatically at the end of the program.

Note: Avoid shutting off the power to your set top box for at least an hour after your recording has finished. If you turn off power to your set top box immediately after a recording finishes, there is a slight possibility that your recording may be lost.

Stop the Recording of the Program You Are Watching

You can press the STOP button on the remote control to stop the recording of the program you are watching.

To stop recording a TV program that you are watching:

1. Press the STOP button on your remote control while watching a program in full screen TV. A message appears that enables you to stop or continue recording.
2. Select STOP RECORDING, and then press OK. The message *Recording stopped* appears. The **Program Guide** no longer displays a red dot in the grid cell for that program.

Note: If you do not want to stop the recording, select KEEP RECORDING, and then press the OK button.

Determine Whether a Program Is Recording

1. If you are using a PVR set top box, look at the RECORDING light. It remains lit while a program is being recorded.
2. Tune to the program, and then press INFO on the remote control. A **Program info** screen appears. If the program is recording, the **Program info** screen displays a red dot beside the name of the program. The red dot is displayed on the **Program info** screen on all set top boxes in your home, even if you are not currently viewing television on a PVR set top box.
3. Press GUIDE on the remote control and look for the red dot in the **Program Guide** cell for the program. The red dot is displayed in the **Program Guide** on all set top boxes in your home, even if you are not currently viewing television on the PVR set top box.
4. Press RECORDED TV on the remote control to go to the **Recorded TV** screen. The **Recorded TV** screen displays the title of a recorded program as soon as it begins recording. In addition, a red dot beside the title of the program indicates that the program is currently being recorded. The red dot is displayed on the **Recorded TV** screen on all set top boxes in your home.

Record a Single Program Using the Program Guide

You can use the **Program Guide** to schedule recording of a program that is currently showing or one that will be shown in the future. You can record the program until its scheduled end, or you can add padding time after the end to ensure that the whole program records if it runs longer than expected. You can record programs from any set top box in your home.

To record a program until its scheduled end:

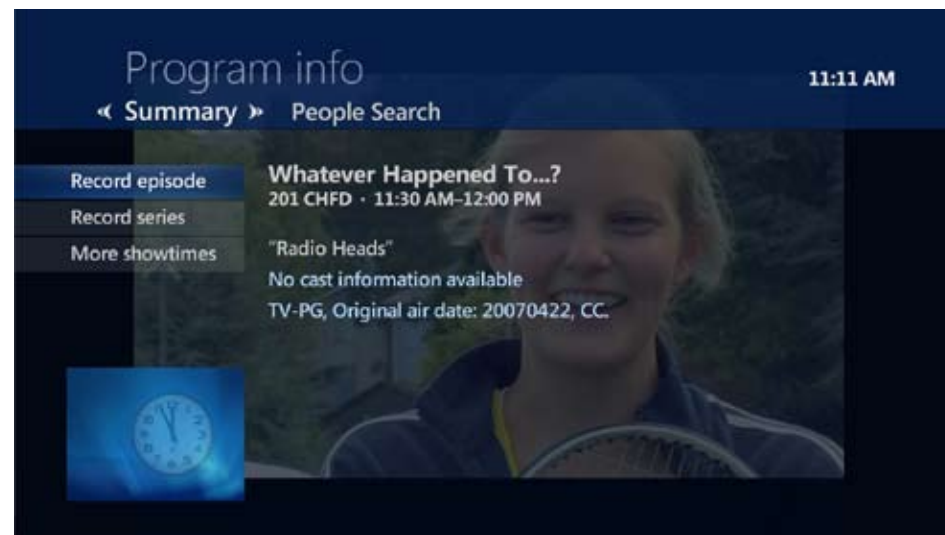
1. Press **GUIDE** on your remote control, and then use the **ARROW** buttons to move through the listings to a program that you want to record.
2. Press the **RECORD** button on your remote control.
3. A red dot in the **Program Guide** cell indicates that the program is now scheduled to record. The message *Recording* appears briefly on the screen. The **RECORDING** light on your PVR set top box lights up and remains on while the program is recording. Recording begins immediately if the program is currently playing.



Note: Pressing the **RECORD** button twice on a program that is selected in the **Program Guide** schedules a series recording and makes three overlapping dots appear see [Recording a Series](#).

To record a program and use padding to control when the recording ends:

1. Press **GUIDE** on your remote control, and then use the **ARROW** buttons to move through the listings to a program that you want to record.
2. Press the **INFO** button.
3. On the **Program info** screen, select **RECORD EPISODE** and then press the **OK** button.



The **Record episode** screen appears with these choices:

- 15 minutes after
- At scheduled time
- 5 minutes after
- 1 hour after
- 2 hours after
- 3 hours after
- 30 minutes after

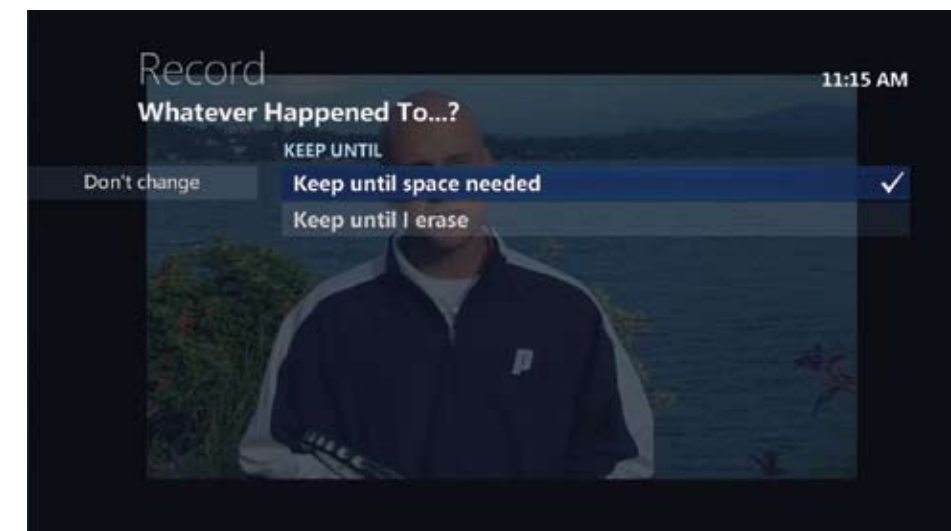
4. Select a padding time, and then press **OK**. You are returned to the **Record episode** screen.

Note: You can also select **DON'T CHANGE** and press **OK** to keep your current setting.



5. If you want to change how long the recording will be stored:

- Select the text under **KEEP UNTIL** and press the **OK** button on your remote control.
- The **Record Episode KEEP UNTIL** screen appears.
- Select one of the following options and press **OK**:
 1. **Keep until space needed**: Erase the program automatically when space is needed for a new recording.
 2. **Keep until I erase**: Store the program until I choose to erase it.



- When you have finished customizing your settings, select the RECORD option and press the OK button on your remote control.



Record a Single Program by Channel, Date and Time

You can schedule a recording manually by specifying the channel, date, time, and duration. You can schedule only one recording at a time using this screen. You can make recordings from any set top box in your home.

To schedule a single recording manually:

- Press the RECORDED TV button on the remote control. The **Recorded TV** screen appears.
- Press the RIGHT ARROW to select ADD RECORDING.
- Press the DOWN ARROW to select CREATE A MANUAL RECORDING WITH CHANNEL AND TIME, and then press the OK button. The **Manual record** screen appears.
 - Use the ARROW buttons on your remote control to select the text entry box under CHANNEL, and then use the number buttons to enter the channel to record.
 - Use the ARROW buttons on your remote control to select the text entry box under DATE. Press the OK button to set the date for the recording.
 - Use the NUMBER buttons to enter the time that you want to start recording (under START) and the time that you want to stop recording (under STOP).
- You can set the start and stop times to record the exact length of the program, or you can add padding time to ensure that the entire program records if it starts earlier or runs longer than expected.
 - Select AM or PM next to the start and stop times, then press the OK button.
- To choose how long the recording will be kept, select an option under KEEP UNTIL, and press the OK button on your remote control. You can select one of the following options:
 - Keep until space needed:** Erase the program when space is needed for a new recording.
 - Keep until I erase:** Store the program until I choose to erase it.
- When you are satisfied with your settings, select RECORD at the top of the screen and press the OK button on your remote control to make the recording.
- You can select DON'T RECORD to exit from the screen without scheduling a recording.

Record a Series

This feature enables you to record recurring programs, such as episodes in a series. Once scheduled, a series recording occurs as long as the series is broadcast. You can view and make recordings from any set top box in your home.

To Record a Series from the Program Guide:

You can use the **Program Guide** to schedule a program to record at a regular interval. You can view and make recordings from any set top box in your home.

To schedule a series recording from the **Program Guide**:

- Press GUIDE on your remote control. The **Guide** screen appears.
- Use the ARROW buttons to move through the listings to the program that you want to record.
- To schedule a series recording from the **Guide** screen, press the RECORD button on your remote control twice.



A red dot appears in the **Program Guide** cell on the first press, and three overlapping dots appear on the second press. The three overlapping dots indicate that this is a series recording. Tbaytel Digital TV will now record the program at the same time on the same day each week. To cancel a series recording, press the RECORD button a third time. The three dots disappear from the **Program Guide** cell when you cancel a series recording.

To Record a Series from the Program Info Screen:

You can schedule a series recording from the **Program info** screen. When you view your recordings on the **Recorded TV** screen, series recordings with more than one episode are displayed with the number of episodes recorded. Record each episode until its scheduled end, or add padding time after the end to ensure that the entire episode records if it runs longer than expected. You can view and make recordings from any set top box in your home.

- While watching a program or after selecting it in the **Program Guide**, press the INFO button on your remote control. The **Program info** screen appears.
- On the **Program info** screen, select RECORD SERIES, and then press the OK button. The **Record series** screen appears.

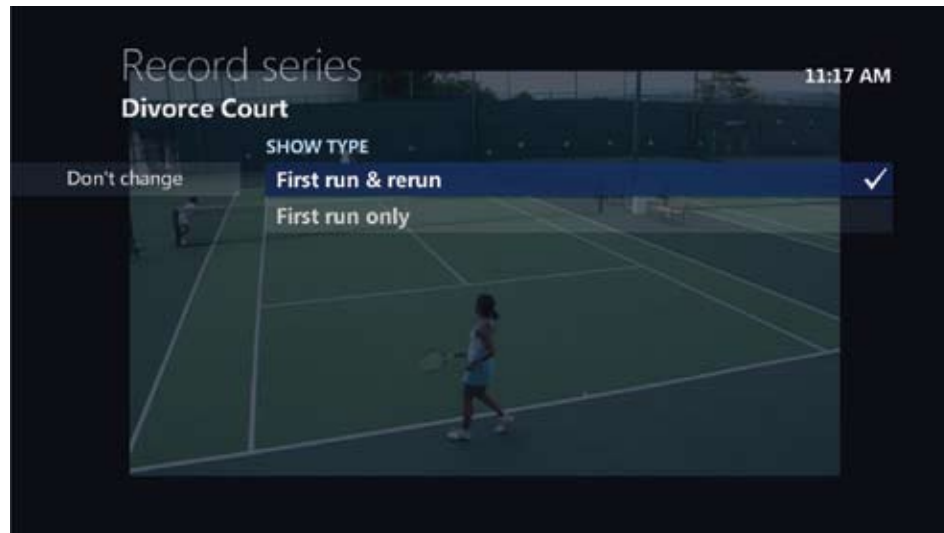


- To change the recording times for the program, use the ARROW buttons to select the text under TIME and then press OK.

4. Select one of the following options and press OK:
 - a. Record broadcasts any day of the week, as long as they occur two hours before or two hours after the time of the selected episode.
 - b. Record broadcasts on a specific day of the week at any time.
 - c. Record broadcasts any day and time that the program appears, but record only one episode per day.



5. To change the type of shows that are recorded, use the ARROW buttons to select an option under SHOW TYPE and press OK.
6. Select one of the following options and press OK:
 - a. **First run & rerun:** Record first run episodes and all subsequent reruns of this program.
 - b. **First run only:** Record first run episodes, but do not record reruns.



7. To add a padding period to ensure that you record each entire episode, on the **Series settings** screen use the ARROW buttons on your remote control to select the text under STOP RECORDING, and then press OK on your remote control.

8. Select one of the following options for the stop time for your recording, and press OK:
 - a. At scheduled time
 - b. 5 minutes after
 - c. 15 minutes after
 - d. 30 minutes after
 - e. 1 hour after
 - f. 2 hours after
 - g. 3 hours after
 - h. Select DON'T CHANGE and press OK to keep your current setting.



9. To keep only a certain number of episodes, on the **Series settings** screen use the ARROW buttons on your remote control to select an option under KEEP, and then press OK on your remote control.

10. Select one of the following options, and press OK.
 - a. **Keep All:** All episodes until space is needed
 - b. **Keep All:** All episodes until I erase
 - c. **Keep At Most:** 1 latest episode
 - d. **Keep At Most:** 3 latest episodes
 - e. **Keep At Most:** 5 latest episodes
 - f. **KEEP AT MOST:** 7 latest episodes
 - g. **KEEP AT MOST:** 14 latest episodes



11. Use the LEFT ARROW button to select RECORD and press OK.

To Change a Scheduled Series Recording:

You can change the settings of a scheduled series recording. For example, if you have a scheduled series recording set to record only first run shows, you can change the settings to record both first run and reruns.

You can change a series recording from any set top box in your home.

1. Press RECORDED TV on your remote control. The **Recorded TV** screen appears.
2. Use the ARROW buttons to move through the listings to select the **Series** menu.
3. Select the scheduled series you want to change.
4. Press the INFO button. The **Series info** screen appears.
5. On the **Series info** screen, select CHANGE SETTINGS, and then press the OK button. The **Series settings** screen appears.

To Change the Series Priority:

By default, the last scheduled recording for a series takes the highest priority. You can change the priority of your series recordings to specify which series is recorded in the event of a conflict.

1. On the **Recorded TV** screen, under the **Series** option, select **Series priority** and press OK.

*Note: You can also access the **Settings: Series priority** screen from any of your series recording's **Series info** screens.*

2. The **Series priority** screen displays three buttons that you use to reorder the priority of your series recordings:
 - a. moves the series one place up in the list. ↑
 - b. moves the series one place down in the list. ↓
 - c. The top button moves the series to the top of the list. ⤴
3. After you have made adjustments to the series priority list, select SAVE and then press OK.

Record Locked Programs

You record a locked program just as you would a program that has not been locked. You do not have to enter a PIN to schedule recordings for programs that are locked by the parental locking feature, but viewers do have to enter the correct PIN to view the recording. For more information about parental locking, see [Use Parental Locking \(Parental Control\)](#).

As is the case with any type of recording, you can record a locked program only if you have a set top box with Personal Video Recording (PVR) capability and you subscribe to PVR Service.

Resolve Recording Conflicts

You can record one to four recordings at a time, depending on how many streams (HD or SD) are allotted to your home. Recordings conflict when more streams are used than you are allowed to consume.

Resolve Conflicts for a Single Recording

When an individual recording conflicts with one or more previously scheduled recordings, a **Recording conflict** screen alerts you to the problem.

The **Recording conflict** screen includes at least one recording conflict icon (⊗) next to a program name. This recording conflict icon notifies you that the program had been scheduled, but will not actually be recorded. If the conflict resolves (for example, because the conflicting show is canceled or moved), the overridden show will be recorded.



To cancel the operation that caused the conflict:

1. On the **Recording conflict** screen, select the DON'T RECORD program name text.
2. Press the OK button on your remote control.

To resolve the conflict by changing which program will be recorded:

1. On the **Recording conflict** screen, select the RESOLVE CONFLICT option and press the OK button on your PVR set top box remote control.
2. Use the ARROW buttons on your remote control to select the program you want to record, and then press the OK button.

The program or programs scheduled to be recorded will be marked with a red dot. When you select one program to record, the program or programs beneath it will have their red dots removed.

Resolve Conflicts for a Series Recording

When episodes of a series conflict with previously scheduled recordings, a **Recording conflict** screen enables you to choose how to resolve the conflict.

To record all episodes of the series and cancel conflicting recordings:

Select RECORD ALL EPISODES OF SERIES CONFLICT: Series name, and then press the OK button. The recordings of episodes for the new series override and cancel any previously scheduled recordings. A recording conflict icon appears in the **Program Guide** cell of each overridden program.

To record only those episodes that do not conflict with previously scheduled recordings:

Select RECORD THIS SERIES ONLY WHEN NO CONFLICT OCCURS, and then press the OK button. Episodes that conflict with previously scheduled recordings are not recorded. The previously scheduled recordings occur as planned.

To manually choose which episodes to record:

1. In the **Series conflict** screen, select CHOOSE WHICH SHOWS TO RECORD, and then press the OK button. Tbaytel Digital TV shows a list of all the conflicting episodes of the new series.
2. To record one of the conflicting episodes, select it with the ARROW buttons on your remote control and press the OK button. Tbaytel Digital TV shows the **Program info** screen for that episode.
3. Select RESOLVE CONFLICT with the ARROW buttons on your remote control, and press OK. Tbaytel Digital TV shows the **Recording conflict** screen listing the conflicting recordings.
4. Use the ARROW buttons on your remote control to select the program you want to record, and then press the OK button.
5. The program or programs scheduled to be recorded will be marked with a red dot. When you select one program to record, the program or programs beneath it will have their red dots removed.
6. When you have finished making changes, select the SAVE CHANGES option and press the OK button on your remote control.

Record or Clear an Overridden Single Recording

In the **Program Guide**, an individual conflict icon (⊗) in the **Program Guide** marks an individual recording that was overridden and canceled in favour of another individual recording or a series recording. When you select the overridden recording in the **Program Guide**, the **Program info** screen appears. You can handle an overridden recording in one of the following ways:

1. Leave it as is. If you cancel the conflict winner later, the overridden recording is again scheduled for recording. The conflict icon turns back into a red dot.
2. Record the overridden program in place of the previous conflict winner. You can also use this feature to restore an individual recording that was overridden by a series recording without affecting other episodes of the series recording.
3. Clear the conflict icon so the overridden program is not recorded even if you cancel the previous conflict winner.


To record an overridden program instead of the previous conflict winner:

1. Select the overridden program in the **Program Guide**, and then press the OK button on your remote control. A **Program info** screen appears.
2. Select RESOLVE CONFLICT, and then press the OK button. A **Scheduling conflict** screen appears.
3. Select the previously overridden program, and then press OK. The overridden program, which now overrides the previous conflict winner, will be recorded.

To clear the conflict icon for an individual recording:

1. Select the overridden program in the **Program Guide**, and then press the OK button on your remote control.
2. A **Program info** screen appears. Select DON'T RECORD, and then press OK. The conflict icon disappears from the **Program Guide**.

Record or Clear an Overridden Series Recording

A series conflict icon  in the **Program Guide** marks a series episode that was overridden and canceled in favour of another recording. When you select an overridden series episode in the **Program Guide**, a **Program info** screen appears.



You can handle an overridden series episode in one of the following ways:

1. Leave it as is. If you cancel the conflict winner later, the overridden series episode is rescheduled for recording. The conflict icon reverts to overlapping red dots.
2. Record the overridden series episodes in place of the previous conflict winner.
3. Cancel the entire series recording.

To record an overridden series episode instead of the previous conflict winner:

1. Select the overridden episode in the **Program Guide**, and then press the OK button on your remote control. A **Program info** screen appears.
2. Select RESOLVE CONFLICT, and then press the OK button. A **Conflict** screen appears.
3. Select the previously overridden series episode, and then press OK. The overridden series episode, which now overrides and cancels the recording for the previous conflict winner, will be recorded.

To cancel a series recording:

1. Select the overridden episode in the **Program Guide**, and then press the OK button on your remote control. A **Program info** screen appears.
2. Select CANCEL SERIES, and then press the OK button.
3. In the **Confirmation** screen, select CANCEL SERIES, and then press OK. The entire series recording is canceled. All series conflict icons for it are cleared.

Note: This procedure does not erase episodes that are already recorded.

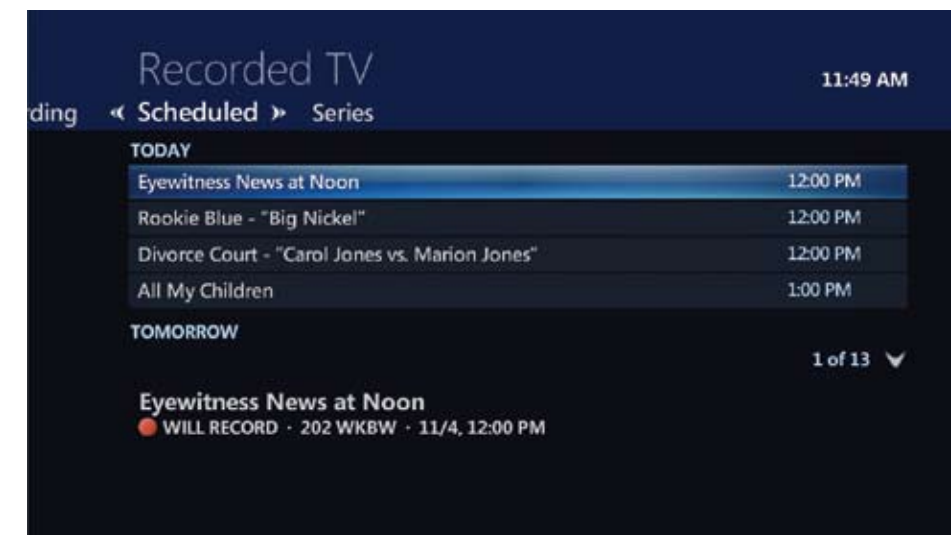
Manage Recorded TV

View a List of All Scheduled Recordings

You can view a list of the individual programs and series episodes that are scheduled to be recorded. This list of scheduled recordings appears on all set top boxes in your home.

To view a list of all scheduled recordings:

1. Press the RECORDED TV button on your remote control. The **Recorded TV** screen appears.
2. Use the RIGHT ARROW button to select SCHEDULED on the horizontal menu bar. The **Recorded TV** screen now lists all upcoming individual recordings, including series episodes, in the order in which they will be recorded.
3. Use the ARROW buttons or the CHANNEL/PAGE button on your remote control to scroll through the list.



View a List of Scheduled Series Recordings

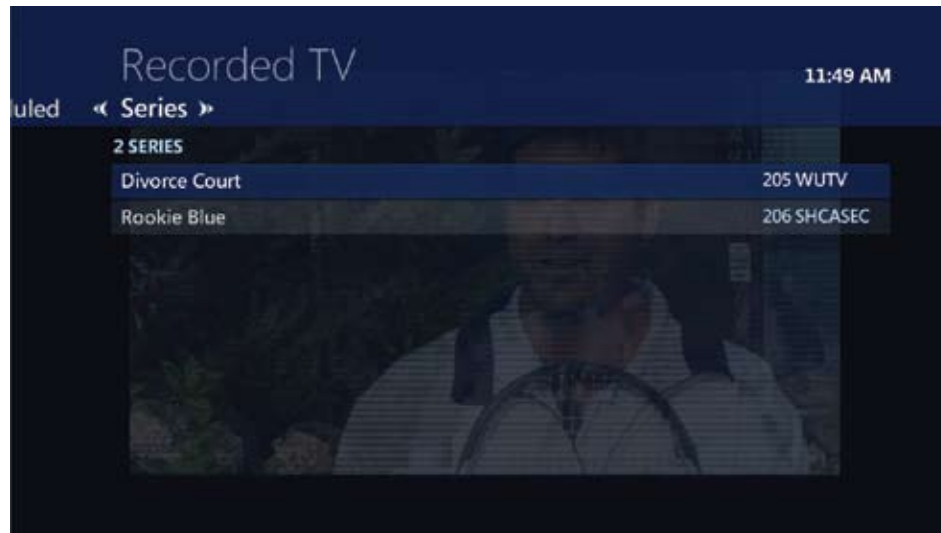
You can view a list of the series that you have scheduled to record, and then view a list of the individual episodes that you have scheduled to record for each series. These lists are available on all set top boxes in your home.

To view a list of the series recordings that you have scheduled:

1. Press the RECORDED TV button on your remote control. The **Recorded TV** screen appears.
2. Use the RIGHT ARROW button to select SERIES on the horizontal menu bar. The **Recorded TV** screen lists the series that you have scheduled to record.
3. Use the ARROW buttons or the CHANNEL/PAGE button on your remote control to scroll through the list.

To view a list of upcoming recordings for a particular series:

1. Press the RECORDED TV button on the remote control.
2. Press the RIGHT ARROW to select SERIES.
3. Select the desired series in the **Recorded TV** screen, and then press OK. The **Series info** screen appears.
4. Press the RIGHT ARROW button to select SCHEDULED on the horizontal menu bar. The **Recorded TV** screen now shows the episodes scheduled to record for the selected series.
5. Use the ARROW buttons or the CHANNEL/PAGE button on your remote control to scroll through the list.



Cancel a Scheduled Recording

You can use the **Program Guide** or the **Recorded TV** screen to cancel a single recording or a series recording.

Cancel a Single or Series Recording from the Program Guide


In the **Program Guide**, individually scheduled recordings are marked by a red dot, and series recordings are marked by three overlapping dots.

To cancel a recording from the Program Guide:

1. In the **Program Guide**, use the CHANNEL/PAGE button and ARROW buttons on your remote control to locate and select the program for which you want to cancel recording.
2. Identify the type of program for which you are canceling recording and use the RECORD button accordingly:
 - a. If the program is an individually scheduled recording (shown by a single red dot), press the RECORD button on your remote control twice.
 - b. The first press changes the program to a series recording (three overlapping dots), and the second press cancels the recording (the dots disappear).

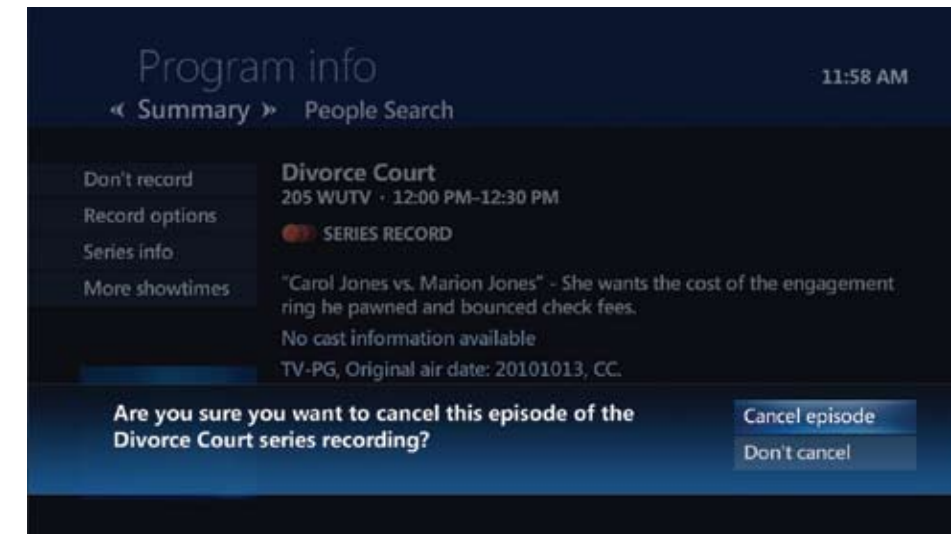
*Note: If the series recording scheduled on the first press conflicts with previously scheduled recordings, a **Recording conflict** screen appears.*

3. Select RECORD THIS SERIES only when no conflict occurs and press OK on the remote control. You are returned to the **Program Guide**, where three overlapping red dots are shown in the **Program Guide** cell.

4. Press the RECORD button again to cancel the recording.
5. If the program is a series recording , press the RECORD button once. This cancels the entire series recording, and the dots disappear from the **Program Guide**.

Cancel a Single Recording from the Recorded TV Screen

You can cancel an individual recording after selecting it in the **Recorded TV** screen.



To cancel a scheduled individual recording:

1. Press the RECORDED TV button on the remote control. The **Recorded TV** screen appears.
2. Use the RIGHT ARROW button to select SCHEDULED on the horizontal menu bar. The **Recorded TV** screen now lists all upcoming recordings, including individual programs and series episodes, in the order in which they will be recorded.
3. Use the ARROW buttons or the CHANNEL/PAGE button on your remote control to scroll through the list.
4. Select the scheduled recording that you want to cancel, and then press OK. The **Program info** screen appears.
5. Select DON'T RECORD, and then press OK.
6. Select CANCEL RECORDING in the **Confirmation** screen, and then press OK.

Cancel a Series Recording from the Recorded TV Screen

You can cancel a series recording after selecting it in the **Recorded TV** Screen.

To cancel the recording of a series:

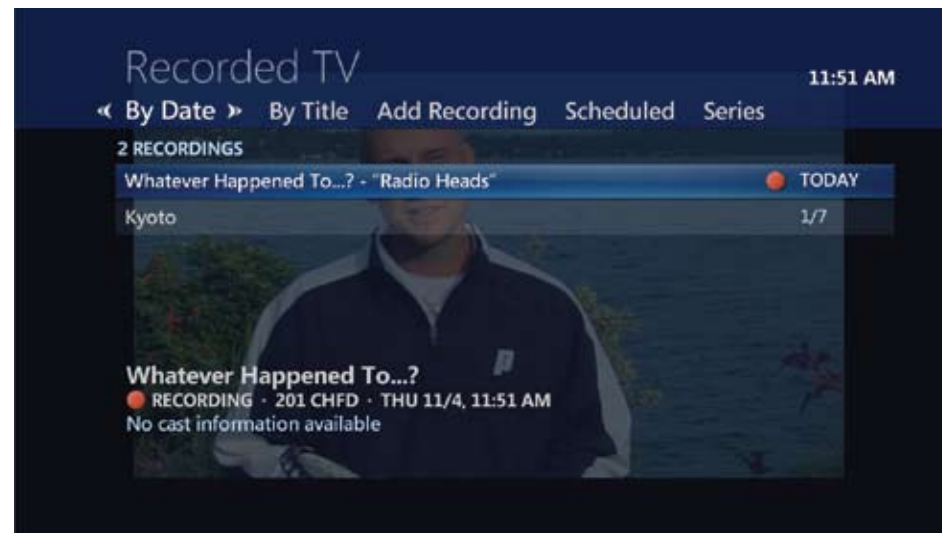
1. Press the RECORDED TV button on the remote control.
2. Use the RIGHT ARROW button to select SERIES on the horizontal menu bar. The **Recorded TV** screen now lists the series that you have scheduled to record.
3. Use the ARROW buttons or the CHANNEL/PAGE button on your remote control to scroll through the list.
4. Select the series recording that you want to cancel, and then press OK. The **Series Info** screen appears.
5. Select CANCEL SERIES, and then press OK.
6. Select CANCEL SERIES in the **Confirmation** screen, and then press OK. The entire series recording is canceled. This does not erase episodes that have already been recorded.

View a List of Recorded Programs

You can view a list of your recorded programs on any set top box in your home.

To view a list of recorded programs:

1. Press the RECORDED TV button on your remote control.
2. The **Recorded TV** screen lists your available recordings by date.
3. To view the list by title, select BY TITLE in the horizontal menu bar.



View a List of Series Recordings

To view a grouping of series recordings:

1. Press the RECORDED TV button on your remote control. The **Recorded TV** screen appears.
2. The **Recorded TV** screen lists your available recordings by date. Episodes are grouped together by series title, and the number of recorded episodes is displayed in parentheses.
3. If you select a series title, the **Series info** screen is displayed, with individual episodes listed.

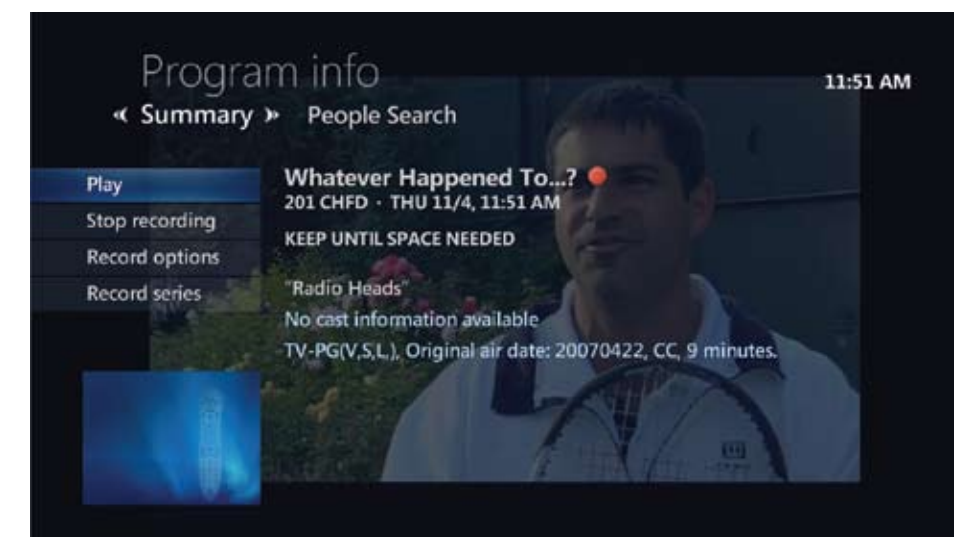
Note: You can select an individual recorded episode to view from this screen.

Watch a Recorded Program

After you record a program, you can watch it whenever you want from any set top box in your home.

To watch a recorded program:

1. Press the RECORDED TV button on your remote control. The **Recorded TV** screen lists your available recordings by date, from the most recently recorded programs to the oldest.
2. To see a list of the recordings alphabetically by title, use the RIGHT ARROW button to select BY TITLE on the horizontal menu bar.
3. Use the ARROW buttons on your remote control to select the recorded show that you want to watch, and then press the OK button. The **Program info** screen appears.
4. In the **Program info** screen:
 - a. Select PLAY to play the recording from the beginning.



*Note: If the recorded program is locked by parental locking, the **Lock** screen appears. To unlock the program, press OK, enter your PIN, select UNLOCK THIS PROGRAM, and then press OK. The program automatically relocks after 4 hours. For more information, see [Watch a Locked Program](#).*

If you stopped watching the recorded program in progress, you can select RESUME PLAY to continue watching a recorded program where you left off, or select START OVER to start watching the program from the beginning.

Control Playback

You can control Recorded TV using the same playback control buttons that you use to pause, rewind, and fast forward rented videos. For more information, see [Control Videos](#).

Watch TV While You Are Recording

You can watch the program you are recording or a previously recorded program.

If you try to tune away from the channel that you are recording, either to a Live TV channel or to a rented video, and you are using more streams than is provided to your home, a message appears asking whether you want to cancel the recording in progress on the current channel.

On the message screen, you can choose one of the following:

- **Stay on Channel:** The PVR set top box stops the recording and tunes to the other channel.
- **Recorded TV:** The PVR set top box continues recording and stays on the current channel.

Stop a Recorded Program

When a recording finishes playing, it stops and displays the **Finished** screen.

To stop a recording before it finishes:

1. While the program is playing in full screen mode, press the STOP button on your remote control.
2. In the **Finished** screen, select STOP RECORDING and press OK.

To close a recording after it finishes playing:

1. Use the ARROW buttons on your remote control to select RECORDED TV on the **Finished** screen, and then press the OK button. The **Recorded TV** screen appears and displays a list of your recordings. For more information, see [Watch a Recorded Program](#).
2. Use the ARROW buttons on your remote control to select WATCH LIVE TV on the **Finished** screen, and then press the OK button.

Note: You can also select START OVER to start watching the program again from the beginning, or you can select ERASE to stop watching the program and erase it permanently.

To stop watching a recorded program before it finishes:

1. Press the STOP button on your remote control. The STOPPED screen appears.
2. Select one of the following and press OK on your remote control:
 - a. RESUME PLAY to continue watching the recorded program where you left off.
 - b. START OVER to start watching the program again from the beginning.
 - c. ERASE to stop watching the program and erase it permanently.
 - d. WATCH LIVE TV to start watching Live TV.
 - e. RECORDED TV to go to the **Recorded TV** screen.

Erase Existing Recordings

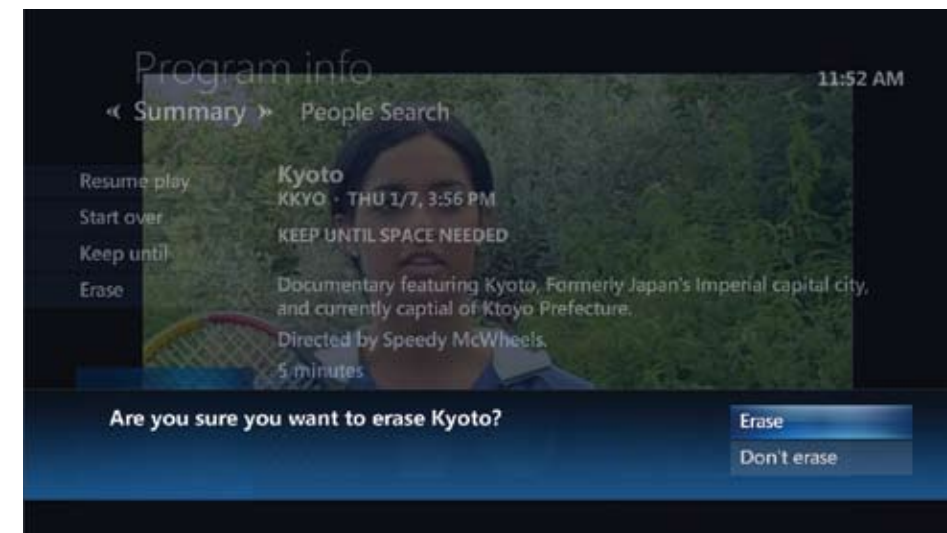
A program you record remains in your Recorded TV library until you erase it or until the PVR set top box erases old recordings to make space for new recordings. You can erase a recorded program manually to make room for new recordings. You can also erase all the recorded episodes of a series on your PVR set top box at one time, instead of deleting each episode individually.

To erase a program manually:

1. Press the RECORDED TV button on your remote control.
2. The RECORDED TV screen lists your available recordings by date from the most recently recorded programs to the oldest. Series recordings are grouped together.

Note: To see a list of the recordings alphabetically by title, use the RIGHT ARROW button on your remote control to select BY TITLE.

3. Select the recorded program or series that you want to erase, and then press the OK button.
 - a. If you select a single program and press the OK button, the **Program info** screen appears.
 - b. If you select a series and press the DELETE button, you will delete all episodes of the series.
 - c. If you select a series and press the OK button, the list expands. You can either:
 - i. Select a single episode from the list and press the OK button and the **Program info** screen appears.
 - ii. Select the series title and press the OK button and the **Series info** screen appears.
4. Select ERASE or DELETE RECORDED, and then press the OK button. A confirmation message appears.
5. Select ERASE again, and then press the OK button. This erases the program permanently. You cannot recall it. To avoid erasing the program, select DON'T ERASE.



Note: If you attempt to erase a series while an episode is being watched on another set top box in your home, the series will be deleted, but the episode will not be deleted.

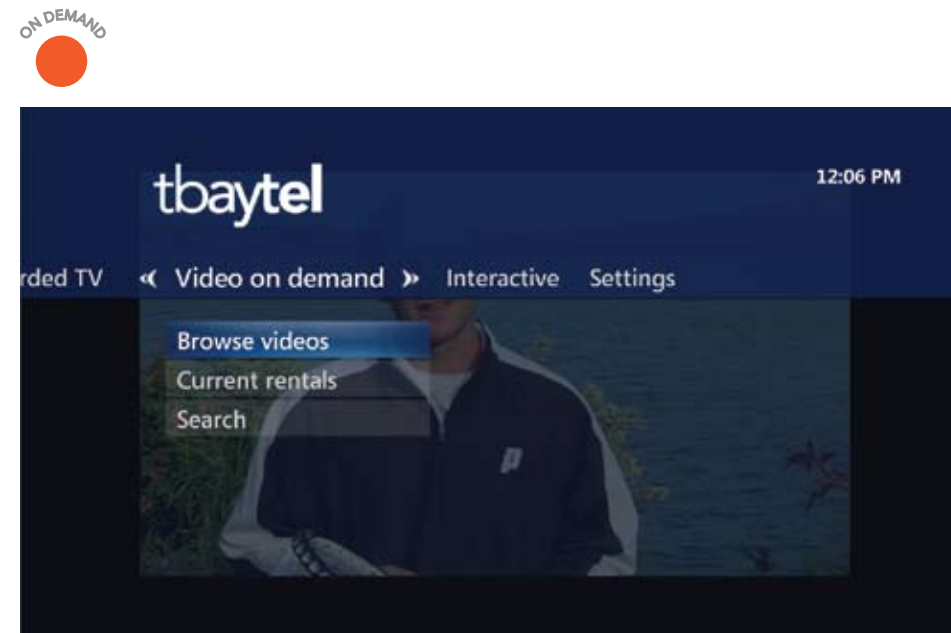
Video On Demand

You can rent movies and other programs through the Tbaytel Digital TV Video On Demand (VOD) service. Once you rent a video, you can watch it immediately or at any time before the rental period expires. You can start the video, stop it, and resume playing it from where you stopped playing it at any time during the rental period.

Use the playback control buttons on your remote control to pause, fast forward, and rewind the video just as you would DVD or videotape.

Renting Videos from the Video on Demand Screen

The **Video on Demand** screen provides a simple online storefront that makes it easy to find and rent video programs.



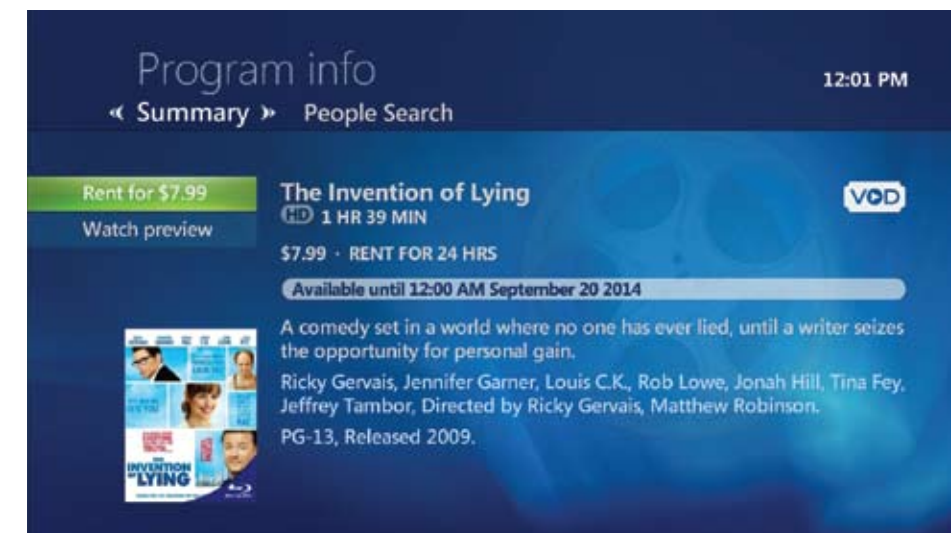
To rent a video from the Video on Demand screen:

1. Press the ON DEMAND button on your remote control. The **Video on Demand** screen appears, with categories of videos along the horizontal menu bar.
2. Use the RIGHT ARROW and LEFT ARROW buttons on your remote control to go to a video category.
3. Use the UP ARROW and DOWN ARROW buttons to select a video or a subcategory in the database. A subcategory, indicated by triple dots on the right, displays more selections. Select the subcategory, and then click OK to see the additional selections.

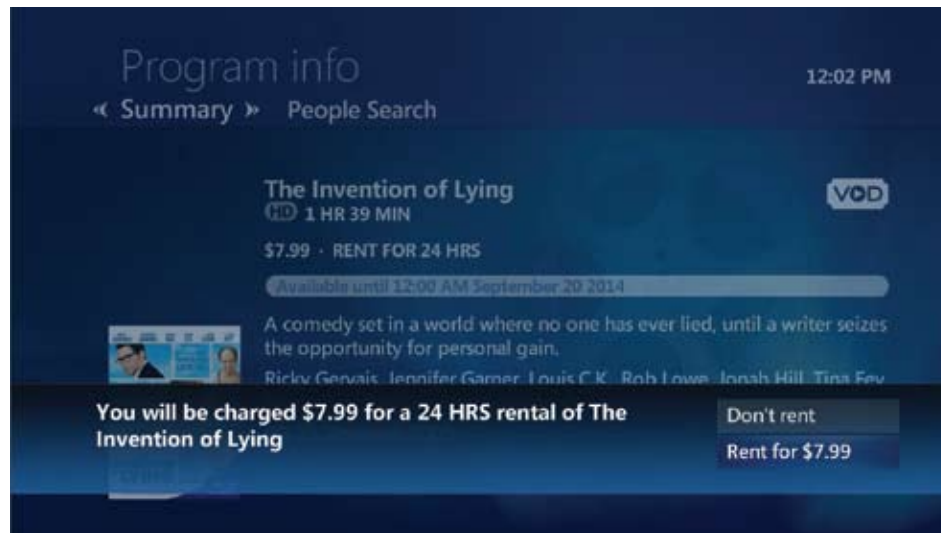


4. Select the video you want, and then press OK on your remote control. A **Program info** screen appears and enables you to watch a preview or start the video.
5. Select RENT FOR, which lists the cost of rental, and then press the OK button.

Note: If the video is locked by parental locking or rental locking, you are prompted to enter your PIN to unlock the video. The video remains unlocked for 4 hours. For more information, see [Using Parental Locking \(Parental Control\)](#).



6. Select RENT in the message that appears, and then press the OK button.



After you set a purchase option and unlock the video rental (if necessary), the video begins playing immediately. If you would rather watch the video later, press the STOP button on your remote control. You can return to the **Video on Demand** screen or watch Live TV by selecting one of those options and pressing the OK button.

You can go to the **Current Rentals** screen and play the video at any time until the rental expires.

For more information, see [Play Videos That You Have Rented](#).

Play Videos That You Have Rented

You can play a rented video at any time until it expires. Rental durations vary depending on the title.

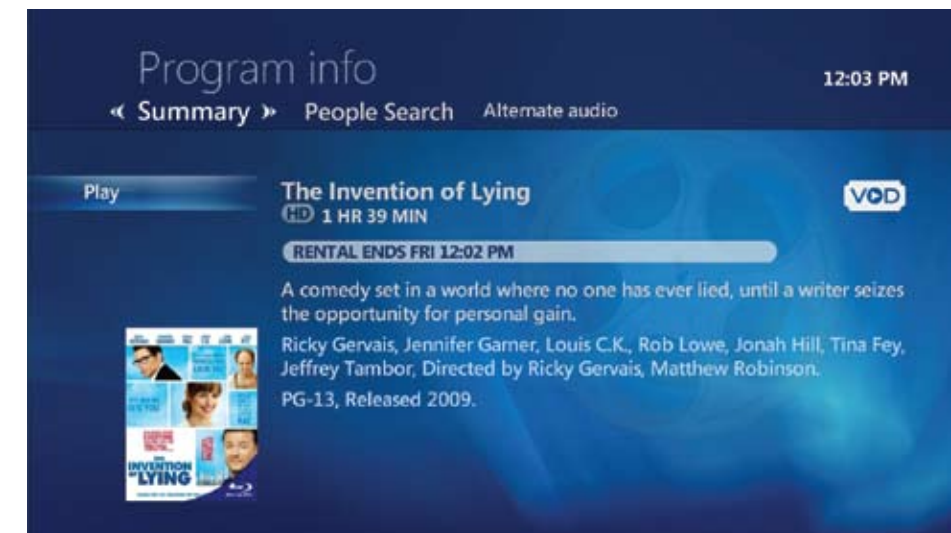
*Note: If a video expires while you are playing it, the video stops immediately. You cannot watch a video after it expires, even if you started watching the video before it expired. You can view a list of the videos that you have rented in the **Current Rentals** screen and select the video you want to play.*

To view a list of rented videos and select a video to play:

1. Press the ON DEMAND button on your remote control.
2. If you have rented any videos, **Current Rentals** is the first category in the **Video on Demand** screen and is selected automatically. A list of currently rented videos and video packages is displayed. When a rental expires, it is deleted automatically from the list.
3. Use the ARROW buttons on your remote control to select the video in the list, and then press the OK button.
4. On the **Program info** screen for the selection, select PLAY, and then press the OK button.

If you paused or stopped the video before it was finished, the video resumes at the stopping point. To restart the video from the beginning, press the STOP button, select START OVER from the **Stopped** screen, and then press the OK button.

*Note: If the video is locked by parental locking, and it has been more than 4 hours since you last unlocked it, the **Lock** screen appears. To unlock the video, press OK, enter your parental PIN, select UNLOCK THIS PROGRAM, and then press OK. For more information, see [Watch a Locked Program](#).*



Control Videos

Use the playback control buttons on your remote control to pause, rewind, and fast forward videos just as you would a DVD or videotape.

Use the buttons as described in the following list:

- Press PAUSE to freeze the video.
- Press PLAY to resume playing the video from the point where you paused it.
- Press STOP to stop the video. Press PLAY to start playing the video from the beginning.
- Press REW or FF to rewind or fast forward through the video. There are three speeds for rewind and fast forward. Press REW or FF one, two, or three times to use fast, faster, or fastest speed. Press PLAY to resume playing at normal speed.
- Press SKIP or REPLAY to skip forward or backward in short segments (about 30 seconds).

Stop and Restart Rented Videos

When a rented video finishes playing, the **Finished** screen is displayed. You can also stop the video before it finishes. You can watch the video again at any time during the rental period set by your service provider. The rental period is typically 24-48 hours, but can be longer. You can watch the video again from the beginning or from where you stopped.

To close a video after it ends:

1. Use the ARROW buttons on your remote control to select **DONE** in the **Finished** screen, and then press the OK button. The **Current Rentals** screen appears, with a list of your currently rented videos.
2. You can also select **START OVER** to watch the video again from the beginning.

To stop watching a video before it ends:

1. Press the **STOP** button on your remote control. The **Stopped** screen appears.
2. Select one of the following:
 - a. **RESUME PLAY** to continue watching the video where you left off.
 - b. **VIDEO ON DEMAND** to return to the **Video on Demand** screen, with a list of your current rentals and other videos you can rent.
 - c. **START OVER** to start watching the program again from the beginning.
 - d. **WATCH LIVE TV** to start watching a Live TV program.

Tune To and Away from Rented Videos

All rented videos play on a channel. You can tune to the channel and away from it as you would any channel.

To tune to or away from a channel containing a rented video:

- Press the **CHANNEL/PAGE** button on your remote control, or select another channel in the **Program Guide**.
- If you tune away from a video while it is playing, the video pauses.
- If you tune back to a channel on which a video was paused, the video resumes playing from the point at which you paused it.
- You may have to press **OK** to resume playing the recording.

*Note: You can also resume playing the video by selecting it in the **Current Rentals** screen. For more information, see [Play Videos That You Have Rented](#).*

If you tune to a video channel on which no video is playing (for example, because the last video playing on that channel was stopped), you see a display screen that instructs you to press **OK** to view a list of videos. Press the **OK** button on your remote control to view the **Current Rentals** screen.

Subscription Video on Demand

In addition to renting videos, the **Video on Demand** screen may offer subscription VOD services.

Watching subscription VOD is similar to watching videos. Instead of renting individual videos or packages, you may have access to or subscribe to a VOD service, usually on a monthly basis.

Watch Subscription VOD

You can watch the videos provided from a Subscription VOD Service by selecting them in the **Video on Demand** screen.

To watch videos offered by a service to which you are subscribed:

1. Press the **ON DEMAND** button on your remote control. You can also press the **MENU** button, press the **RIGHT ARROW** button to select **VIDEO ON DEMAND**, select **BROWSE VIDEOS**, and then press the **OK** button.
2. The names of VOD services to which you have subscribed appear in the **Current Rentals** screen with individual videos and packages that you have rented.
3. Use the **RIGHT** or **DOWN ARROW** button on your remote control to select the desired VOD service, and then press the **OK** button.

The **Video on Demand** screen for that service appears, with a list of subcategories and videos that you can choose.

4. Use the **ARROW** buttons and the **OK** button on your remote control to navigate through the subcategories to the video you want.
5. Select the video that you want to watch, and then press the **OK** button.
6. Select **PLAY** in the **Program info** screen that appears for the video, and then press the **OK** button.
7. The video begins playing.
 - a. Use the **STOP**, **PLAY**, **REW**, **FF**, and other video control buttons on your remote control to control the video. For more information, see [Control Videos](#).
 - b. You can stop the video or tune away from it and then return to it later see [Stop and Restart Rented Videos](#).
 - c. When you select that video again, a **Program info** screen appears. To resume playing the video at the stopping point, select **PLAY** on the **Program info** screen and press **OK**.

*Note: If the video is locked by parental locking, the **Lock** screen appears.*

To unlock the video:

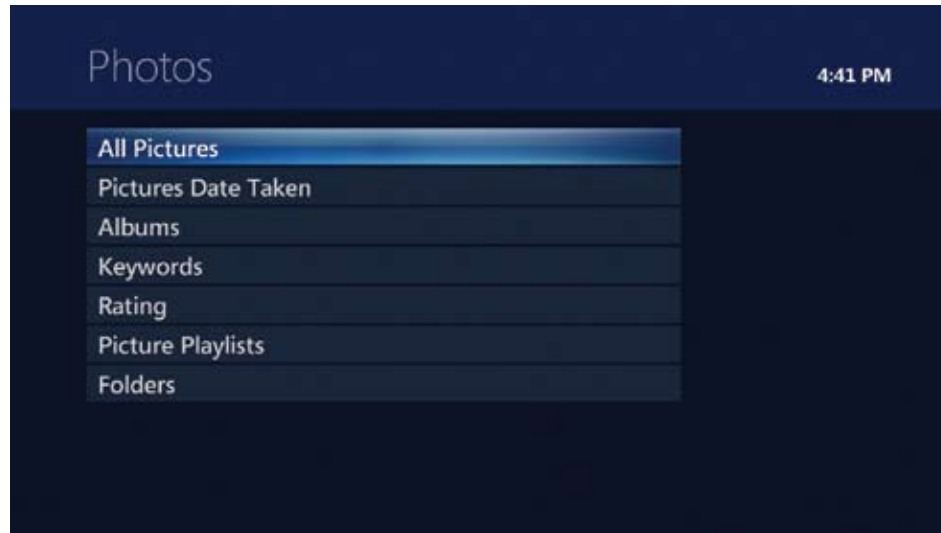
1. Press **OK**.
2. Enter your parental PIN.
3. Select **UNLOCK THIS PROGRAM**.
4. Press **OK**.

For more information, see [Watch a Locked Program](#).

Home Media Sharing

Home Media Sharing enables a Tbaytel Digital TV client to connect to a home PC running Windows Media Connect Server (included with Windows Media Player 11). This capability allows the Tbaytel Digital TV client to stream photos and non-DRM protected music from any networked home PC in a subscriber's home. The Home Media Sharing feature is available to subscribers in the Tbaytel Digital TV **Menu** screen.

The Tbaytel Digital TV client does not share video content with other servers or clients and does not store any of the streamed content on its local file system or on channel 102 in the **Program Guide**.



Note: To use the Home Media Sharing feature, your set top box and your PC must be on the same IP subnet. For more information about Windows Media Connect server and PC requirements for running Windows Media Player 11, visit <http://www.microsoft.com/windows/windowsmedia/player/11/default.aspx>

Supported Formats

Home Media Sharing supports these formats:

Photos

- JPEG (.jpg, .jpeg)
- The Home Media Sharing application rescales images to be the smallest size that is larger than 640 x 480

(typically 1024 x 768). This capability allows images to be displayed in High Definition, if needed.

Music

- MP3 (.mp3) - Variable bitrate (VBR) and constant bitrate (CBR).
- WMA9 (.wma) - Variable bitrate (VBR).
- WMA lossless is not supported.

Playlists

- Windows Media Playlist (.wpl)
- M3U (.m3u)

Configuring Your PC to Share Music

You can configure your PC to share music with your television.

To configure your PC to share music with Home Media Sharing:

1. On your PC, launch Windows Media Player by clicking on the desktop shortcut.
2. Locate the LIBRARY button on the Windows Media Player toolbar.
3. Click the LIBRARY button and then click MEDIA SHARING.
4. The **Media Sharing** dialog box appears.
5. Select the SHARE MY MEDIA check box, click the GENERIC DEVICE icon, and then click OK.

NOTE: If multiple generic device icons appear, select and allow all of these devices. Your PC is now configured to share media with your set top box.

Connecting Your Set Top Box to a Windows Media Connect Server

To select a Windows Media Connect server with your Set top Box:

1. Press the MENU button, press the RIGHT ARROW button to select INTERACTIVE, select PHOTOS and MUSIC, and then press the OK button.
2. Alternatively, PHOTOS and MUSIC is configured as channel 102 in the **Program Guide**, press the GUIDE button, use the UP or DOWN button to select the PHOTOS and MUSIC channel, and then press the OK button.
3. A list of PCs in your house that are acting as Windows Media Connect servers is displayed. Use the UP or DOWN button to select a server, and then press the OK button.
4. If there is a PC that is acting as a Windows Media Connect server, but is not configured to share media with your set top box, you are not able to select it.
5. If there are no Windows Media Connect servers available, an information screen appears

Home Media Sharing Remote Control Buttons

The following table lists remote control buttons and their function in Home Media Sharing.

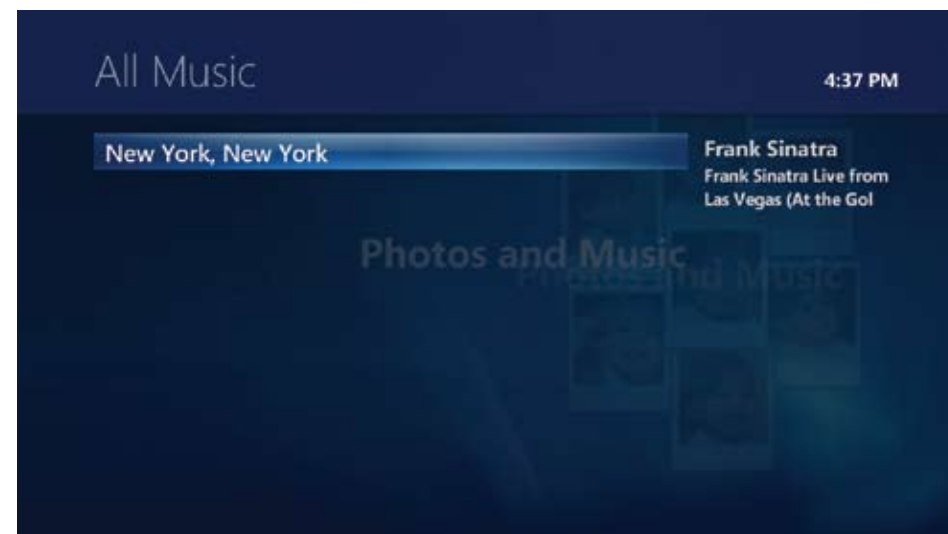
Remote Control Buttons	Photos Only	Music Only	Photos and Music
Play	Play photos.	Play music.	Play photos and music.
Pause	Pause photos.	Pause music.	Pause photos and music.
Stop	Stop slideshow, go back to browsing.	Stop music, go back to browsing.	Stop photos & music, go back to browsing.
Skip	Skip to next photo.	Skip to next song.	Skip to next song.
Replay	Skip to previous photo.	Replay song.	Replay song.
FF	Fast forward. Photos display faster.	Nothing happens.	Photos display faster.
Rew	Rewind. Photos display backward.	Nothing happens.	Photos display backward.
Down/Right ARROW	Go to next slide. (Only if not browsing.)	Nothing happens.	Go to next slide. (Only if not browsing.)
Up/Left ARROW	Go to previous slide. (Only if not browsing.)	Nothing happens.	Go to previous slide. (Only if not browsing.)
OK	Toggles between pause and play.	Nothing happens.	Toggles between pause and play of photos.
Info	Nothing happens.	The metadata panel is displayed.	The metadata panel is displayed.

Play Music on Your Television

To play music on your television:

1. After selecting a Windows Media Connect server, use UP ARROW and DOWN ARROW buttons on your remote control to select a music category, and then press OK.
2. Select an individual song or a playlist and press OK. The media begins playing and metadata is displayed.

For more information about controlling Home Media Sharing while media is playing, see [Home Media Sharing Remote Control Buttons](#).



View Photos on Your Television

To view photos on your television:

1. After selecting a Windows Media Connect server, use the UP ARROW and DOWN ARROW buttons on your remote control to select a photo category, and then press OK.
2. Use the UP and DOWN buttons on your remote control. As the photo name is highlighted, a thumbnail is displayed.
3. Press the OK button to display an individual photo or a photo playlist.

For more information about controlling the Home Media feature while media is playing, see [Home Media Sharing Remote Control Buttons](#).



Play Music and View Photos Together

To play music and view photos on your television:

1. Select a photo, playlist, or song.
2. Press the BACK button and select another photo, playlist, or song and press OK. This media cannot be the same type as the previous selection. Pressing the MENU button exits you from the media selected.

Parental Locking

You can stop children or other viewers from viewing live programs, recorded programs, and rented videos you do not want them to see. You indicate what you want to control and set a personal identification number (PIN). Viewers must enter the PIN to watch any show for which parental locking is in effect.

In addition to preventing viewing of locked programs in full screen TV, parental locking also prevents viewing the program in PIP displays (in the **Program Guide**, for example) and in the background behind Tbaytel Digital TV screens.

After setting up parental locking, you can change the locking settings, change your PIN, turn off locking temporarily, or turn off locking completely.

*Note: Locked channels and programs still appear in the **Program Guide**, and any viewer can schedule them to record without specifying a PIN. However, viewers must specify a PIN to watch the recorded programs.*

Use Parental Locking

To set up Parental locking, first open the **Settings: Parental Locking** screen and create a PIN. This screen also enables you to verify whether Parental locking is currently turned on.



To create a PIN for parental locking:

1. Press MENU on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select PARENTAL CONTROLS.
 - a. A picture of a lock with the **Parental locking** menu item means that a PIN is already set and parental locking is in effect.
 - b. If a picture of a lock is not shown, it means that no PIN is set and Parental locking is not in effect.
4. Select PARENTAL LOCKING and press the OK button.
5. Use the NUMBER buttons on your remote control to enter a four digit PIN. When typing the PIN, you can press the DELETE button on your remote control to erase the previously typed digit.
6. Enter the PIN again to confirm it in response to the prompt.

If a PIN is already set, you must enter the correct PIN to access the screens that enable you to change parental locking settings. The **Parental locking** screen appears.

Using the Parental locking screen, you can:

- Lock specific channels
- Lock movie and TV ratings
- Lock unrated movies and TV programs
- Change a PIN
- Turn off Parental locking, or turn it back on

Lock and Unlock Rentals

You can require viewers to enter a PIN to rent or purchase videos and other programs.



To lock or unlock rentals:

1. Open the **Parental locking** screen and enter your PIN as described in [Use Parental Locking](#).
2. Use the RIGHT ARROW button on your remote control to select the CHANGE button next to RENTALS and press OK. The **Lock renting** screen appears.
3. Use the RIGHT ARROW button on your remote control to select LOCK RENTING, and then press the OK button. The lock icon appears or disappears, depending on whether you are locking or unlocking rentals.
4. Use the ARROW buttons to select SAVE and then press the OK button. You can select DON'T SAVE to exit from this screen without saving the changed setting.

Lock and Unlock Channels

You can require viewers to enter a PIN to view specific channels. Locked channels still appear in the **Program Guide**. You can unlock specific channels or all channels.



To lock or unlock channels:

1. Open the **Settings: Parental locking** screen as described in [Use Parental Locking](#).
2. Use the DOWN ARROW button on your remote control to select the CHANGE button next to CHANNELS, and then press the OK button. The **Lock channels** screen appears, showing a list of all channels (both locked and unlocked channels).
 - a. If a channel is unlocked, no lock icon is shown.
 - b. If a channel is already locked, a lock icon is shown. Viewers cannot view locked channels without entering the correct Parental locking PIN.
3. Press the RIGHT ARROW button on the remote control to go to the channel list.
4. Use the UP ARROW and DOWN ARROW buttons to select the channel that you want to lock or unlock, and then press the OK button to change the lock setting.
 - a. To lock an unlocked channel, press the OK button to make a lock icon appear.
 - b. To unlock a locked channel, press the OK button to clear the lock icon. To unlock all channels, select UNLOCK ALL on the left side of the screen and press OK.
5. Select SAVE and then press the OK button. You can select DON'T SAVE to exit from this screen without saving your changes to the list of locked channels.
6. You are returned to the **Parental locking** screen.
7. If you have finished setting up Parental locking, use the ARROW buttons on your remote control to select LOCK, and then press the OK button.

View the List of Locked Channels

You can view a list of channels you have locked.

To view only the locked channels:

1. Open the **Lock channels** settings screen as described in [Lock and Unlock Channels](#).
2. Select VIEW LOCKED ONLY, and then press the OK button.
3. VIEW LOCKED ONLY changes to VIEW ALL CHANNELS.
4. To restore the full list of locked and unlocked channels, select VIEW ALL CHANNELS, and then press the OK button.

Lock and Unlock Rated Movies and TV

You can require viewers to enter a PIN to view videos and other programs with a specified rating. This also restricts programs with higher ratings.



To lock or unlock rated movies or TV programs:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Use the ARROW buttons on your remote control to select the CHANGE option for the rating system that you want to use – for example, MOVIE RATINGS (MPAA) or TV RATINGS (VCHIPstyle). Press OK.
3. Use the DOWN ARROW or CHANNEL/PAGE button on your remote control to select the rating system, such as MOVIE RATINGS, and then press the OK button.
4. The SETTINGS screen appears for the rating system that you selected.
5. Use the UP ARROW and DOWN ARROW buttons on your remote control to select the lowest rating that you want to lock, and press OK.
 - a. A lock icon appears next to the lowest locked rating and all the ratings above that rating. Viewers cannot view programs with that rating or any higher rating without entering the correct PIN.
 - b. To unlock all ratings, select UNLOCK ALL on the screen, and then press the OK button to make all the lock icons disappear.
6. Select SAVE and then press the OK button. You can select DON'T SAVE to exit from this screen without saving your changes.
7. If you have finished setting up Parental locking, use the ARROW buttons on your remote control to select LOCK, and then press the OK button.

Lock Unrated Movies and TV Programs

You can require viewers to enter a PIN to view videos and other programs that do not have ratings.



To prevent unauthorized viewers from watching unrated programs:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Use the ARROW buttons on your remote control to scroll down to the CHANGE option for UNRATED CONTENT.
3. Press the OK button. The **Lock unrated** screen appears.
4. Use the RIGHT ARROW button on your remote control to select the LOCK UNRATED programming option, and then press the OK button until a lock icon appears.
5. Now viewers must enter the correct four digit PIN to watch programs that have no rating.

Note: To unlock unrated programming, press the OK button until no lock icon is shown. Now any viewer can watch programs that have no rating.

6. Use the LEFT ARROW button to select SAVE, and then press the OK button. You can select DON'T SAVE to exit from this screen without saving the changed setting.
7. When you have finished setting up Parental locking, use the ARROW buttons on your remote control to select LOCK, and then press the OK button.

Change Your PIN

You can change your PIN at any time.



To change your PIN:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Use the ARROW buttons on your remote control to select CHANGE PIN, and then press OK.
3. Use the NUMBER buttons on your remote control to enter a four digit PIN, and then enter the PIN again to confirm it. Now anyone who wants to change Parental locking settings must specify the new PIN.
4. If you have finished setting up Parental locking, use the ARROW buttons on your remote control to select LOCK, and then press the OK button.

Turn Off Parental Locking

You can turn off Parental locking temporarily, while still keeping your PIN.

Note: You cannot use these Parental locking settings to turn off parental locking for a specific program, but you can unlock a currently playing program that you have tuned to. For more information, see [Watch a Locked Program](#).

To turn off parental locking for all programs temporarily:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Use the ARROW buttons on your remote control to select TURN OFF LOCKING, and then press OK.
3. Select UNLOCK ALL TV FOR 4 HOURS, and then press OK. The **Parental Locking** screen closes, and the last channel tuned is displayed on the screen. The **Parental locking** option in the **General Settings** shows parental locking as unlocked.
4. After you unlock programming temporarily, viewers can watch any program without entering a PIN during the temporary unlock period.

NOTE: If you change your mind and want to restore Parental locking before the 4 hours are up, you can turn it back on again, as described in [Turn Parental Locking Back On](#).

To turn off parental locking completely and eliminate your PIN:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Use the ARROW buttons on your remote control to select TURN OFF LOCKING, and press OK.
3. Select RESET ALL PARENTAL LOCKS, and then press OK. A message appears, asking you to confirm your choice.
4. In the message, select RESET, and then press OK. The set top box dismisses the **Parental Locking** settings screen and returns to the last channel tuned. The **Parental locking** option in the **General Settings** screen shows Parental locking as completely turned off.
5. Now viewers can watch any program without entering a PIN. To restore parental locking, you must set up a new PIN and new controls as described in [Use Parental Locking](#).
6. You can select DON'T RESET to exit from this screen without turning off Parental locking.

Turn Parental Locking Back On

You can turn Parental locking back on after turning it off temporarily. For example, you unlocked a currently playing program or you turned off all Parental locking for 4 hours.

Note: If you turned Parental locking off completely by selecting RESET ALL PARENTAL LOCKS, you must set it up again from the beginning, creating a new PIN and new Parental locking settings.

To turn Parental locking back on using the POWER button:

Press the POWER button on your remote control to put the set top box in standby mode, and then press the POWER button again to watch TV. This sequence restores all Parental locking settings that were in effect before you turned them off temporarily.

To turn Parental locking back on using the Parental Locking screen:

1. Open the **Parental Locking** screen as described in [Use Parental Locking](#).
2. Reset your PIN.
3. Select LOCK in the **Parental Locking** screen, and then press the OK button.

This restores all Parental locking settings that were in effect before you turned them off temporarily.

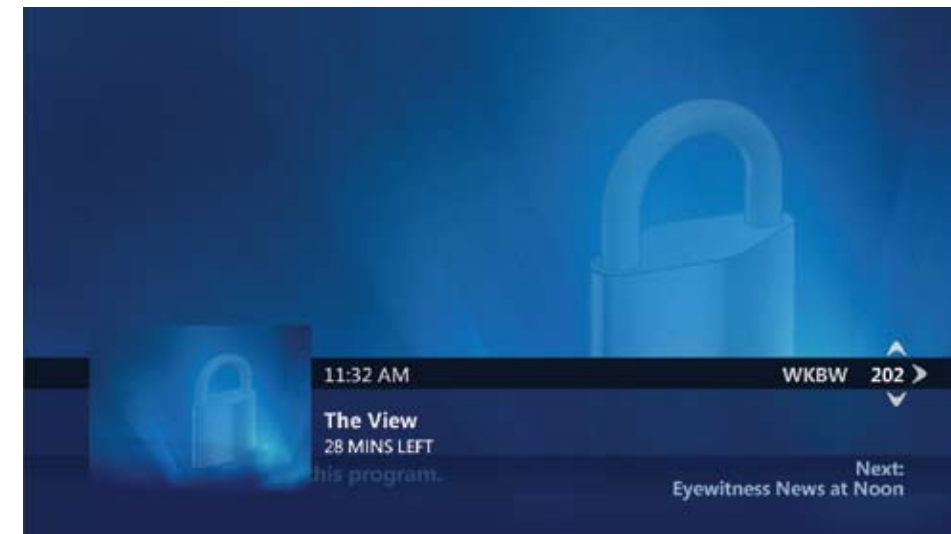
To check that the settings have been restored, do one or both of the following:

If you unlocked one program, tune to the program to verify that it is now locked.

If you turned off parental locking for 4 hours, display the GENERAL SETTINGS screen (press MENU, select SETTINGS on the horizontal menu bar, select GENERAL, and then press OK). The **Parental locking** Menu tab now shows a lock icon that is locked.

Watch a Locked Program

Parental locking is used to prevent children or other unauthorized viewers from watching or renting specific programs. To set up or completely turn off Parental locking, see [Use Parental Locking](#). You can unlock and watch a particular locked program by specifying the correct personal identification number (PIN), but only for a program that is currently playing. The following screen appears when you tune to a currently playing locked program.



To unlock a locked program:

1. When you see the locked program screen, press the OK button on your remote control.
2. Enter the correct four digit PIN at the prompt. This PIN was set by the subscriber who configured parental locking.
3. Use the UP ARROW and DOWN ARROW buttons on your remote control to move to the unlocking option you want, and then press the OK button to unlock the program.
4. To unlock the program and begin watching it immediately, select UNLOCK THIS PROGRAM. The program remains unlocked until it ends, after which point the program relocks.

Note: The program may also relock if you change channels, in which case you have to unlock the program again if you tune back to it.

5. To unlock all programs temporarily, select UNLOCK ALL TV FOR 4 HOUR(S). The locked program is unlocked and begins playing, and parental locking is turned off for 4 hours.

Note: If you have set up rental locking, viewers must still enter the PIN to rent or buy videos and other content. For more information, see [Lock Rentals](#).

6. To remain on the **Locked program** screen without unlocking the program, select DON'T UNLOCK.

You can then tune to another channel. If you press PAUSE to pause the channel while watching an unlocked program and the channel begins showing a locked program, you can still watch, rewind, and fast forward in the unlocked program. However, if you try to watch or fast forward into the locked program, the locked program screen appears. To unlock the program, press OK, enter your PIN, select UNLOCK THIS PROGRAM, and press OK.

Change Settings

Tbaytel Digital TV enables you to view and customize features of your service.

Change the Screen Aspect Resolution

Tbaytel Digital TV allows you to change the aspect ratio of the displayed screen image to fit the type of TV that you have. Changing the screen aspect ratio changes the screen dimensions for the video image and for the Tbaytel Digital TV screens.



To change the screen aspect ratio:

1. Press MENU on your set top box remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select TELEVISION, and then press the OK button.
4. Select SCREEN ASPECT RATIO AND HIGH DEFINITION, and then press OK. The **Settings: Screen aspect ratio and high definition** screen appears.
5. Select the desired aspect ratio and resolution, and then press OK. Choose from:
 - a. **4:3 Standard Definition:** Used for ordinary televisions.
 - b. **Widescreen Standard Definition:** Used if you have a widescreen TV (16:9 aspect ratio) that does not display in High Definition.
 - c. **720P High Definition:** Used if you have a widescreen TV that displays images 720 pixels wide (this is sometimes called *enhanced definition*).
 - d. **1080I High Definition:** Used if you have a widescreen TV that displays High Definition images (1080 pixels wide).
6. Use the ARROW buttons to select CONTINUE, and then press OK.

You can also select CANCEL CHANGES and press OK to exit from this screen without changing the aspect ratio

Change the Audio Language

Some programs may provide audio in a primary language (for example, English) and a secondary language (for example, French).

To play audio in the secondary language:

1. Press MENU on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select AUDIO, and then press the OK button.
4. Select SECONDARY AUDIO, and then press OK. The **Secondary audio** screen appears.
5. Use the ARROW buttons to select USE SECONDARY AUDIO IF AVAILABLE, and then press OK.
6. Select SAVE, and then press OK. Any program that provides secondary language audio will play in the secondary language. All other programs play in the primary language.

You can also select DON'T SAVE and press OK to exit from this screen without changing the default audio setting

Turn System Sound Effects On and Off

Tbaytel Digital TV provides sound effects, such as beeps and clicks, as you press buttons on your remote control to navigate and select features. You can turn these sound effects on and off as you choose.

To turn the sound effects on or off:

1. Press MENU on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select GENERAL, and then press the OK button.
4. Use the DOWN ARROW button to select SYSTEM SOUND EFFECTS, and then press OK.

The System Sound Effects Settings screen appears:

- a. Use the ARROW buttons to select PLAY SOUND EFFECTS or MUTE SOUND EFFECTS, and then press OK. If you select MUTE SOUND EFFECTS, the sound effects are turned off until you use this screen to turn them back on again.
- b. Use the ARROW buttons to select SAVE, and then press OK. You can select DON'T SAVE and press OK to exit from this screen without changing the sound effects setting.

Enable Audio Descriptions

The audio description is a second audio stream that is audible with the primary audio and provides a description of the visuals in a program. This feature assists the visually impaired.

To turn audio descriptions on or off:

1. Press the MENU button on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select AUDIO, and then press the OK button.
4. Use the DOWN ARROW button to select AUDIO DESCRIPTIONS, and then press OK. The **Audio Descriptions** screen appears.
5. Use the ARROW buttons to select ON or OFF, and then press OK.

Change the Digital Audio Output

If available, you can set the digital audio output of your set top box to stereo or surround sound .

To change the digital audio output:

1. Press the MENU button on your remote control.
2. Use the RIGHT ARROW button to select SETTINGS on the horizontal menu bar.
3. Select AUDIO, select DIGITAL AUDIO OUTPUT, and then press the OK button. The **Digital audio output** screen appears.
4. Use the DOWN ARROW button to select STEREO or SURROUND SOUND, select SAVE, and then press the OK button.

Note: If you select SURROUND SOUND and do not hear audio, you should select STEREO as some televisions and audio receivers do not support surround sound.

Resolve Multiple Stream Conflicts

To change channels to an SD channel when household streams cannot be interrupted:

If you try to tune to an SD channel when all streams in your home are being used for recording or VOD programs which cannot be interrupted, an alert is displayed.

You can choose from three options:

1. **Stay on Channel:** The message is dismissed and you stay tuned to the current channel.
2. **Select a recording:** The **Recorded TV** screen is displayed. You can change the recorded program or cancel one of the programs that are currently being recorded.
3. **Interrupt a TV:** The **Interrupt confirmation** message is displayed. If you choose to interrupt a stream, a confirmation message appears. You can choose to interrupt or not interrupt the program. If you choose to interrupt it, a stream is taken from the set top box whose remote has been inactive the longest. You can also turn off another TV receiver in your home.

Note: You will also see a similar alert message if you attempt to use more streams on a single set top box than that box is permitted to use.



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